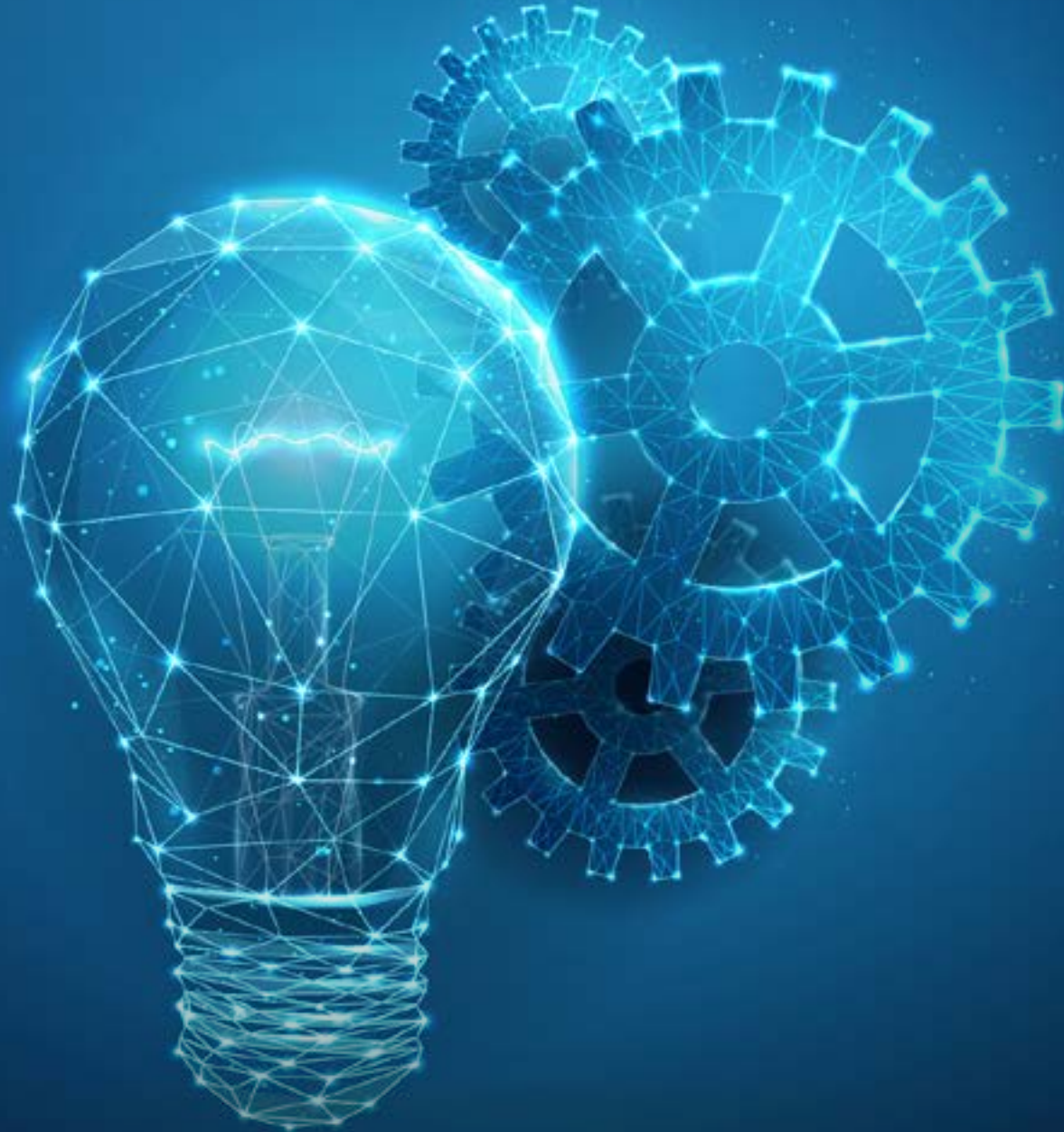


# 1 | Corporate Overview



Chunghwa Telecom (2412), the largest integrated telecommunications provider in Taiwan, has service locations spanning all 22 counties and cities across the country. Our primary business includes fixed-line communications, mobile communications, broadband access, and the Internet. Leveraging advanced resources in big data, cybersecurity, cloud computing, and data centers, we offer comprehensive ICT services to enterprise customers. We are also actively developing emerging technology services such as the Internet of Things (IoT) and Artificial Intelligence (AI), creating a superior ICT environment and a vibrant, convenient digital life for our customers. Moreover, we are a key partner for telecommunications operators globally.

We adhere to the service philosophy of "bridging the digital divide, implementing environmental sustainability, and caring for the underprivileged." Utilizing our core technologies, resources, capabilities, and unique strengths, we address environmental, social, and governance (ESG) aspects to embody our brand spirit of "Always Ahead." Through concrete actions, we demonstrate our commitment to sustainable operations and comprehensive corporate sustainability. In recent years, our proactive ESG initiatives have been recognized by professional organizations both domestically and internationally.

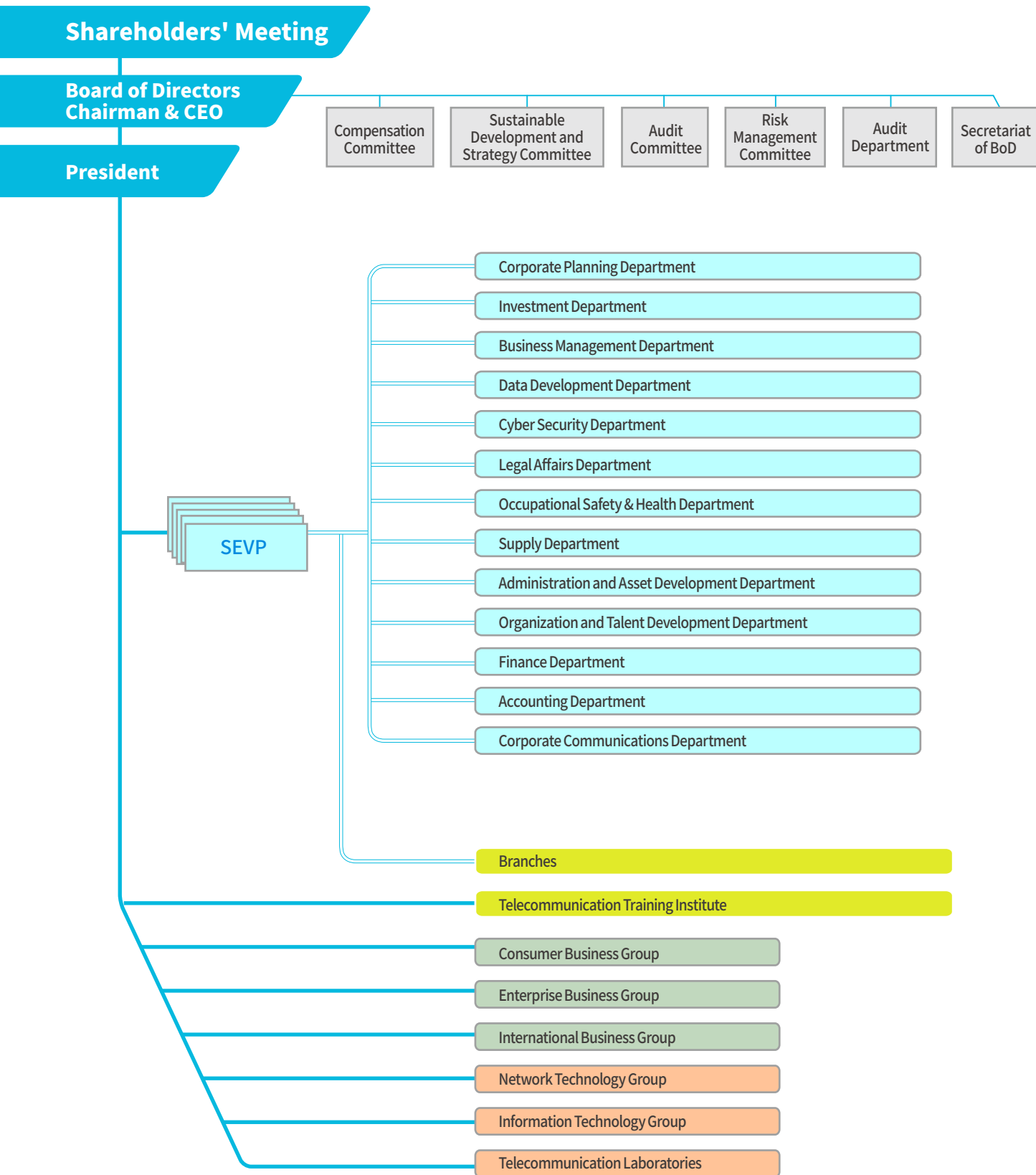
Note: Main businesses of branch offices and reinvestment companies: Please refer to p.18 of the 2023 Annual Report.

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The SDGs CHT contributes to in this chapter



## Organization Chart



## Business Model



### Individual and Household Market

- Mobile Broadband Services
- Domestic Fixed Voice Services
- Fixed Broadband
- Internet Services
- Video Service



### Enterprise Market

- Enterprise Telecommunication Services
- Enterprise Integrated ICT Services (IDC, Cloud, Information Security, Smart Connectivity, Mobile Applications, Big Data, etc.)



### International Market

- Fixed-line Service
- Mobile Service
- International telecommunications service integration

## Product Technology and Services



**Mobile phone** No. of Customers **13.138 million**  
Annual growth **+4.1 %**



No. of Customers **3.692 million**  
Market share **No.1**



**300 Mbps** No. of Customers **1.294 million**  
Annual growth **+33.6 %**



No. of Customers **3.804 million**  
Broadband customers **86.4 %**

## Market Share of Main Products

### Mobile communication

No. of Customers	Market share
13.138 million households	37.6%

### Internet

No. of Customers	Market share
3.692 million households	54.6%

### International fixed networks

Communication amount	Market share
73.2 million minutes	44.2%

### Domestic fixed network

	No. of Customers/ Total Communication Time	Market share
Local networks	9.145 million households	91.4%
Long haul Internet	1,162 million minutes	81.4%
Broadband access	4.403 million households	57.7%
MOD	2.055 million households	31.3%