

2023 ESG Milestones

2 FEB

- Winner of Speedtest's Best Mobile Coverage and Best Mobile Network for the 5th consecutive year and Fastest 5G Mobile Network for the second year
- Named top 5% global ESG corporation by S&P Global 2023 Sustainability Yearbook



3 MAR

- Global Logistics & Commerce Council of Taiwan's ESG Sustainability in Logistics Awards—Innovative Sustainable Technology Gold Award



4 APR

- Taiwan Stock Exchange Corporation—Top 5% in TWSE Corporate Governance Evaluation



5 MAY

- Winning the FinanceAsia Best Overall Company Gold Award, Best Telecommunications Company, Best Corporate ESG Strategy Gold Award, Best Large-cap Silver Award, Best DEI Strategy Bronze Award, Best Investor Relations Beonze Award
- Opensignal's 5G Global Mobile Network Experience Awards 2023—No. 1 in 5G and overall network coverage and user experience in Taiwan
- Reader's Digest Trusted Brand Awards—"Phone Service" and "Mobile Internet" Double Platinum Awards
- Top Prize of Overall Performance in telecommunications and ICT industry by Global Views ESG Corporate Sustainability Awards

6 JUN

- MSCI ESG ratings—"AA" ratings



7 JUL

- Opensignal—Best 5G network speed and coverage
- Taiwan Institute for Sustainable Energy 7th Taipei Golden Eagle Micro Movie Festival—People's Choice Award and Sustainability Micro Movie Bronze Award

8 AUG

- Wealth Magazine 2023 Smart City Contribution Awards—Smart Energy Award

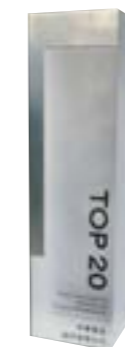


9 SEP

- Commonwealth Magazine Excellence in Corporate Social Responsibility Award—Top 100 Sustainable Corporations, Top 50 Sustainable Conglomerates, and Commonwealth Sustainability Talent Award
- Asiamoney Magazine Outstanding Companies in Taiwan Award—Communication Services Sector (sole awardee)

10 OCT

- Harvard Business Review ESG Awards—Outstanding ESG Transformation Award and Outstanding Business Model Transformation Award
- Eastern Online 2023 Home Broadband Network Satisfaction Survey—No. 1 home broadband Internet service provider
- 2023 Taiwan Innotech Expo—3 gold medals, 3 silver medals, and 7 bronze medals
- TCloud—Top 20 cloud computing service providers
- Taiwan Alliance for Net Zero Emission (TANZE)—Net-Zero Emissions Mark



11 NOV

- Frost & Sullivan—2023 Taiwan Telecoms Services Company of The Year, 2023 Taiwan 5G Service Customer Value Leadership Award, and 2023 Taiwan Data Center of the Year
- The Asset—ESG Corporate Award (Jade Award)
- Taiwan Contact Center Development Association—24 awards including Best Customer Service Innovation System Application, Best Integrated Marketing Enterprise, and Best Social Media Management Enterprise

- Taiwan Institute for Sustainable Energy—11 awards including the Taiwan Corporate Sustainability Award (TCSA) and the Global Corporate Sustainability Award (GCSA)
- Ministry of Culture's Taiwan Arts & Business Award—Golden Award, Long-Term Supporter Award, Talent Cultivation Award, and Supporter of the Year Award
- Speedtest—Best Mobile Network Coverage (6 years in a row), Best Mobile Network Speed (6 years in a row), and Best 5G Network Speed (3 years in a row)



12 DEC

- Education, Parenting, and Family Lifestyle Quarterly—Family-Friendly Workplace Award
- Ranked first in the global telecommunications industry in the Dow Jones Sustainability Index (DJSI) World Index; included in the DJSI Emerging Markets Index for 12 years consecutively
- Opensignal—Best 5G Coverage, Best 5G Upload/Download Speed, Best Overall Network Coverage, and Best Overall Upload/Download Speed
- Executive Yuan's Critical Infrastructure Protection Exercise—Excellence Award
- 2023 Agency and Advertiser of the Year—Telecommunications Company of the Year (Gold Award), OTT Company of the Year (Gold Award), and CSR Social Participation Silver Award
- Ministry of Economic Affairs Taiwan Excellence Awards—Computer and Software

- Sports Administration, Ministry of Education—Golden Sponsor Award, Long-Term Sponsorship Award, and Sport Promoter Award
- World Branding Forum Brand of the Year Awards—Best Telecommunications Company in Taiwan (sole awardee from Taiwan)

