



Annual ESG Key Story

Digital Empowerment Brings the Advantages of Technology to All

In the digital era, Chunghwa Telecom sees itself as a friendly yet professional "big brother" committed to promoting equal access for all in Taiwan by connecting rural and disadvantaged communities to the outside world through advanced telecommunication technologies.

We are bringing state-of-the-art technology to remote locations such as Lanyu (Orchid Island) and opening the door to knowledge for disadvantaged students through our remote one-on-one afterschool tutoring services to cultivate young minds eager for knowledge.

This is not just a solo introduction to technology but a symphony of love and philanthropy. In a country where nearly all enjoy 5G coverage, the local indigenous community has long existed in a digital information void, as if the outside world were kept at bay by invisible angels.

By building a digital bridge, we opened up endless opportunities for the islanders, and dreams that were once too lofty no longer seem out of reach.

In project after project, Chunghwa Telecom has sought to make life better for every user it serves, empowering them with digital technologies and spreading knowledge to even the remotest communities tucked away in the farthest reaches of Taiwan's mountains. Our greatest reward is seeing children whose eyes glisten with new hope and knowledge, adults in their prime who are changing their lives for the better, and senior citizens who feel revitalized thanks to digital magic.

We are not transforming technology; we are transforming humanity. Indeed, technology at its core is designed to serve mankind. Chunghwa Telecom is committed to creating a better life for all through telecommunications technology and digital empowerment.

