

Index: GRI 2-9 Governance Structure and Composition

Name	Gender	Committee Participated	Number of other Significant Positions and Commitments Held / Nature of Commitment	Executive Director	Independence	Competencies Relevant to the Impacts of the Organization	Stakeholder Representation
Shui-Yi Kuo	Male	Corporate Strategy Committee	<ul style="list-style-type: none"> Chairman & CEO, Chunghwa Telecom Co., Ltd. Chairman, Corporate Strategy Committee Chairman, Sustainable Development Committee Chairman, Chunghwa Telecom Foundation 	V	-	<p>Chairman & CEO Shui-Yi Kuo serves as the Chairman of the Sustainable Development Committee and the Chairman of Chunghwa Telecom Foundation concurrently.</p> <p>The "Sustainable Development Committee" was established to set up the company's sustainable development strategy and promote various sustainability/ESG action plans, driving the ICT industry's sustainable low-carbon transformation, creating a better living environment for future generations, and making more contributions to the sustainable development of the industry and society.</p> <p>With the practice of corporate social responsibility as the point of departure, Chunghwa Telecom Foundation has been working to implement its core concepts in communities, tribes, urban fringe, and regions with relatively scarce resources; bridge the digital divide between cities and rural communities and advance digital knowledge; support local community industries and restore local economy; develop and document community cultures and tell local stories.</p>	V
Hsiang-Ling Hu	Male	-	Political Deputy Minister, MOTC	-	-		V
Ching-Hwi Lee	Female	-	Deputy Minister, MOC	-	-		V
Shin-Yi Chang	Male	Corporate Strategy Committee	<ul style="list-style-type: none"> Director, Department of Accounting, MOTC Supervisor, Taiwan International Ports Corp. 	-	-		V
Sin-Horng Chen	Male	-	<ul style="list-style-type: none"> Chair Professor, Department of Electrical Engineering, National Yang Ming Chiao Tung University Independent Director, Chinesegamer International Corp. 	-	-		V
Hsiu-Chuan Tsai	Female	-	<ul style="list-style-type: none"> Chairperson & Professor, Department of Political Science, Soochow University, Taiwan Supervisor, Central News Agency Director, Transparency International Chinese Taipei, under Transparency International 	-	-	<p>Director Hsiu-Chuan Tsai specializes in government governance, anti-corruption, and transparent governance, government and policy marketing, etc. She is currently serving as a director to Transparency international Chinese Taipei (TICT). The crucial mission of TICT is to promote transparency in the government and integrity in the society in Taiwan, thereby fulfilling its purpose of improving the quality of democracy and the national competitiveness in Taiwan. With her expertise and work experience, Director Tsai has provided advice to the Board of Directors multiple times on anti-corruption and organizational development.</p>	V
Yu-Fen Lin	Female	Compensation Committee, Audit Committee	<ul style="list-style-type: none"> Chairman, Compensation Committee Managing Partner, Lex & Honor Attorneys-at-Law Independent Director, SINBON Electronics Co., Ltd. Independent Director, Bank SinoPac Co., Ltd. 	-	V		-
Chung-Chin Lu	Male	Audit Committee, Corporate Strategy Committee	<ul style="list-style-type: none"> Professor, Electrical Engineering Department, National Tsing Hua University Director, National Science & Technology Center for Disaster Reduction 	-	V	<p>The independent director Chung-Chin Lu concurrently serves as the director of the National Science and Technology Center for Disaster Reduction. His expertise is sufficient to assist in providing relevant consultation on disaster reduction efforts, accelerating the research, development, and implementation of disaster reduction technology as well as strengthening disaster reduction policies and measures.</p>	-
Yi-Chin Tu	Male	Audit Committee, Corporate Strategy Committee	<ul style="list-style-type: none"> Chairman of Taiwan AI Labs & Foundation Director, Taiwan Creative Content Agency 	-	V	<p>The independent director Yi-Chin Tu is the founder of Taiwan AI Labs. Formerly the Chief R&D Officer at Asia Pacific region of Microsoft, the head of the senior programming group of the National Human Genome Research Institute (NHGRI) at the U.S. National Institutes of Health (NIH), and the founder of PTT Bulletin Board System, Tu possesses expertise and industry experience in line with the competences we need to drive emerging businesses.</p>	-
Su-ming Lin	Male	Audit Committee, Compensation Committee, Corporate Strategy Committee	<ul style="list-style-type: none"> Chairman, Audit Committee Professor, Department of Accounting, College of Management, National Taiwan University Independent Director, Taiwan Fertilizer Co., Ltd. 	-	V		-
Chia-Chung Chen	Male	Audit Committee, Compensation Committee, Corporate Strategy Committee	<ul style="list-style-type: none"> Independent Director, Dimerco Data System Corporation Director, Mega Financial Holding Co., Ltd. Director, Mega International Commercial Bank Co., Ltd. 	-	V	<p>The independent director Chia-Chung Chen is equipped with the professional competence and experiences in risk management as recognized by MSCI.</p>	-
Shih-Hung Tseng	Male	Corporate Strategy Committee		-	-		V

Notes: 1. There are no under-represented group. 2. Tenure: 2022/5~2025/5.

GRI Standard Index

Statement of Use	The reporting organization, Chunghwa Telecom Co., Ltd. has reported the content for the period from January 1, 2022 to December 31, 2022 in accordance with GRI standard.
GRI 1 Used	GRI 1: Foundation 2021

GRI Standards	Disclosure Items	Page / Comment	Omission		
			Requirement	Reason	Explanation
GRI 2: General Disclosure 2021					
The organization and its reporting practices					
2-1	Organizational details	1			
2-2	Entities included in the organization's sustainability reporting	1			
2-3	Reporting period, frequency and contact point	1			
2-4	Restatements of information	None			
2-5	External assurance	168-170			
Activities and workers					
2-6	Activities, value chain and other business relationships	15			
2-7	Employees	85-87			
2-8	Workers who are not employees	87			
Governance					
2-9	Governance structure and composition	18			
2-10	Nomination and selection of the highest governance body	18			
2-11	Chair of the highest governance body	18			
2-12	Role of the highest governance body in overseeing the management of impacts	29			
2-13	Delegation of responsibility for managing impacts	29			
2-14	Role of the highest governance body in sustainability reporting	29			
2-15	Conflicts of interest	21			
2-16	Communication of critical concerns	18			
2-17	Collective knowledge of the highest governance body	29			
2-18	Evaluation of the performance of the highest governance body	22			
2-19	Remuneration policies	82-84			
2-20	Process to determine remuneration	82-84			
2-21	Annual total compensation ratio	84			

GRI Standards	Disclosure Items	Page / Comment	Omission		
			Requirement	Reason	Explanation
2-22	Statement on sustainable development strategy	4-5			
2-23	Policy commitments	24-25			
2-24	Embedding policy commitments	24-25			
2-25	Processes to remediate negative impacts	26			
2-26	Mechanisms for seeking advice and raising concerns	25			
2-27	Compliance with laws and regulations	27			
2-28	Membership associations	156			
Stakeholder engagement					
2-29	Approach to stakeholder engagement	48-51			
2-30	Collective bargaining agreements	89			
GRI 3: Material Topics 2021					
3-1	Process to determine material topics	40-41			
3-2	List of material topics	42-45			
3-3	Management of material topics	46-47			
GRI 202: Market Presence 2016					
202-1	Ratios of standard entry level wage by gender compared to local minimum wage	86			
202-2	Proportion of senior management hired from the local community	86			
GRI 204: Procurement Practices 2016					
204-1	Proportion of spending on local suppliers	131			
GRI 205: Anti-corruption 2016					
205-1	Operations assessed for risks related to corruption	26			
205-2	Communication and training about anti-corruption policies and procedures	24-25			
205-3	Confirmed incidents of corruption and actions taken	26			

GRI Standards	Disclosure Items	Page / Comment	Omission		
			Requirement	Reason	Explanation
GRI 305: Emissions 2016					
305-1	Direct (Scope 1) GHG emissions	64			
305-2	Energy indirect (Scope 2) GHG emissions	64			
305-3	Other indirect (Scope 3) GHG emissions	64			
305-4	GHG emissions intensity	64, 119, 121			
305-5	Reduction of GHG emissions	64			
305-6	Emissions of ozone-depleting substances (ODS)	64			
305-7	Nitrogen oxides (NOx) sulfur oxides (SOX), and other significant air emissions	64			
GRI 308: Supplier Environmental Assessment 2016					
308-1	New suppliers that were screened using environmental criteria	131			
308-2	Negative environmental impacts in the supply chain and actions taken	131			
GRI 405: Diversity and Equal Opportunity 2016					
405-1	Diversity of governance bodies and employees	18, 85-86			
405-2	Ratio of basic salary and remuneration of women to men	86			
GRI 407: Freedom of Association and Collective Bargaining 2016 (Not material topic, disclosure as required by government policy)					
407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	None			
GRI 416: Customer Health and Safety 2016					
416-1	Assessment of the health and safety impacts of product and service categories	107-109, 114			
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	None			
GRI 418: Customer Privacy 2016					
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	None			

SUSTAINABILITY ACCOUNTING STANDARDS BOARD DISCLOSURE

For the content and page numbers, please visit the official website of Chunghwa Telecom: Sustainability/ESG: SASB Report

Table 1. Sustainability Disclosure Topics & Accounting Metrics

SASB Topic	SASB Code	Accounting Metric	Page
Environmental Footprint of Operations	TC-TL-130a.1	1. Total energy consumed	3
		2. Percentage grid electricity	
		3. Percentage renewable	
Data Privacy	TC-TL-220a.1	Description of policies and practices relating to behavioral advertising and customer privacy	4
		TC-TL-220a.2	Number of customers whose information is used for secondary purposes
	TC-TL-220a.3	Total amount of monetary losses as a result of legal proceedings associated with customer privacy	5
		TC-TL-220a.4	1. Number of law enforcement requests for customer information 2. Number of customers whose information was requested 3. Percentage resulting in disclosure
Data Security	TC-TL-230a.1	1. Number of data breaches 2. Percentage involving personally identifiable information (PII) 3. Number of customers affected	7
		TC-TL-230a.2	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards
Product End-of-life Management	TC-TL-440a.1	1. Materials recovered through take back programs, percentage of recovered materials that were 2. Reused 3. Recycled 4. Landfilled	9
Competitive Behavior & Open Internet	TC-TL-520a.1	Total amount of monetary losses as a result of legal proceedings associated with anti-competitive behavior regulations	10
		TC-TL-520a.2	Average actual sustained download speed of 1. Owned and commercially-associated content 2. Non-associated content
	TC-TL-520a.3	Description of risks and opportunities associated with net neutrality, paid peering, zero rating, and related practices	11
Managing Systemic Risks from Technology Disruptions	TC-TL-550a.1	1. System average interruption frequency and 2. Customer average interruption duration	12
		TC-TL-550a.2	Discussion of systems to provide unimpeded service during service interruptions