

# Sustainability Accounting Standards Board, SASB Index

For corresponding information and page numbers, please refer to the 2020 CHT SASB Report. [↗](#)

**Table 1. SASB Topics and Accounting Metric**

SASB Topic	SASB Code	Accounting Metric	Page/URL
Environmental Footprint of Operations	TC-TL-130a.1	1. Total energy consumed, 2. percentage grid electricity, 3. percentage renewable	P.4
	TC-TL-220a.1	Description of policies and practices relating to behavioral advertising and customer privacy	P.4-5
Data Privacy	TC-TL-220a.2	Number of customers whose information is used for secondary purposes	P.5
	TC-TL-220a.3	Total amount of monetary losses as a result of legal proceedings associated with customer privacy	P.5
	TC-TL-220a.4	1. Number of law enforcement requests for customer information, 2. number of customers whose information was requested, 3. percentage resulting in disclosure	P.5-6
	TC-TL-230a.1	1. Number of data breaches, 2. percentage involving personally identifiable information (PII), 3. number of customers affected	P.7
Data Security	TC-TL-230a.2	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards	P.7-8
	TC-TL-440a.1	1. Materials recovered through take back programs, percentage of recovered materials that were 2. reused, 3. recycled, and 4. landfilled	P.9
Product End-of-life Management	TC-TL-520a.1	Total amount of monetary losses as a result of legal proceedings associated with anti-competitive behavior regulations	P.9
Competitive Behavior & Open Internet	TC-TL-520a.2	Average actual sustained download speed of 1. owned and commercially-associated content and 2. non-associated content	P.9-10
	TC-TL-520a.3	Description of risks and opportunities associated with net neutrality, paid peering, zero rating, and related practices	P.10-11
	TC-TL-550a.1	1. System average interruption frequency and 2. customer average interruption duration	P.12
Managing Systemic Risks from Technology Disruptions	TC-TL-550a.2	Discussion of systems to provide unimpeded service during service interruptions	P.12

**Table 2. Activity Metrics**

SASB Code	Activity Metric	Page
TC-TL-000.A	Number of wireless subscribers	P.13
TC-TL-000.B	Number of wireline subscribers	P.13
TC-TL-000.C	Number of broadband subscribers	P.13
TC-TL-000.D	Network traffic	P.13