

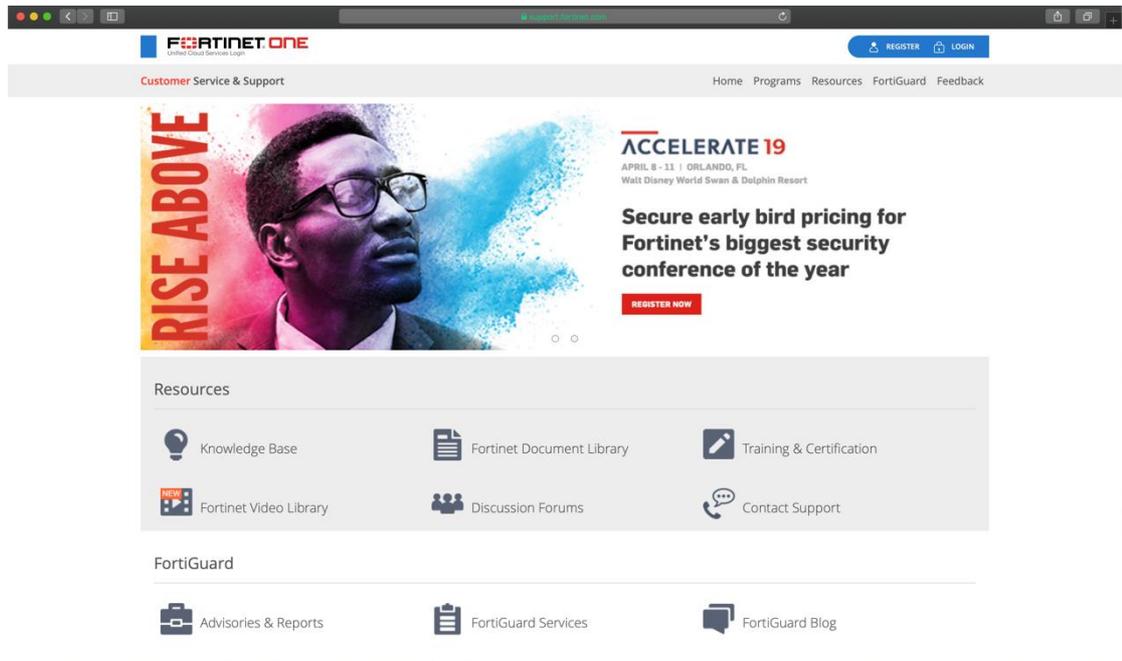
- 啟用 Fortinet 相關產品請先準備

1. 產品 License key

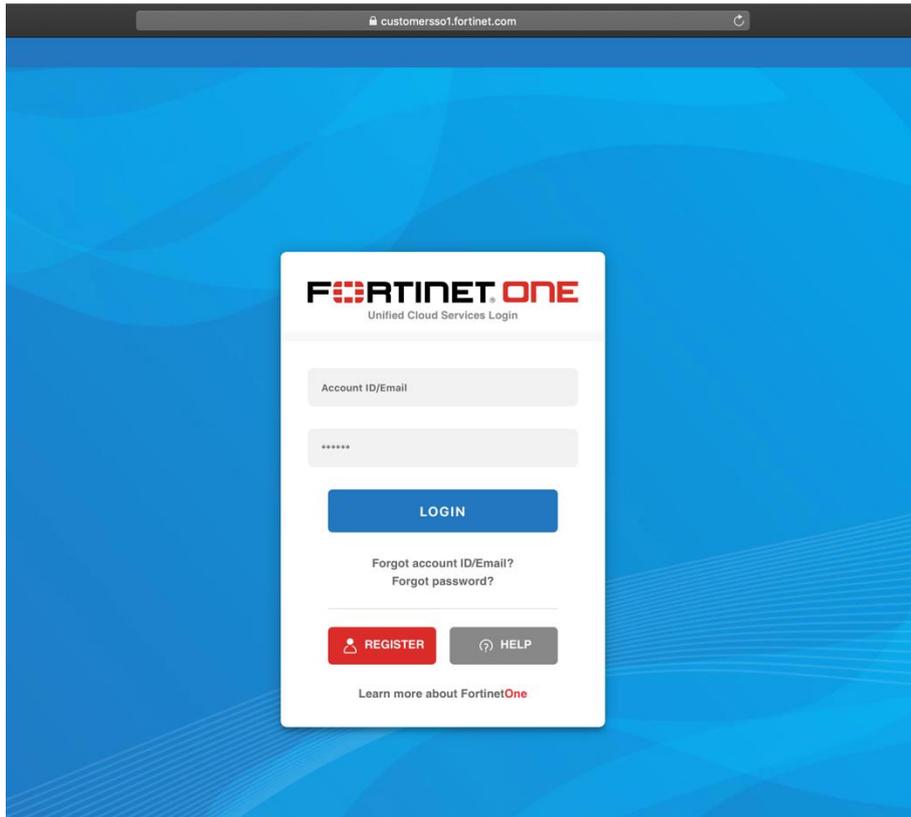
2. 設備序號

3. 註冊在客戶或是保管人的 Fortinet Support Account

- 連到 Fortinet Support portal 官網 <https://support.fortinet.com>



- 登入帳密為設備保管人帳密 (未有帳號者請先註冊)



- 登入後，可看到如下畫面

Customer Service & Support

Home Asset Assistance Download Feedback CHT Security Co., Lt...

Home Welcome CHIH-MING TASI
Please be aware that all dates and times shown on this web site are Pacific Standard Time or Pacific Daylight Time.

About To Expire 1 Open Tickets 1

Beta Program
Fortinet Beta Program has moved to Fortinet Developer Network. Visit <https://fdn.fortinet.net> to access Fortinet Beta Program page.

Asset

Register/Activate Contracts
Register HW/Virtual appliance or software; Activate service contract or license on your registered product.

Manage Products
Search, update or generate report for your registered products. Like product entitlement, description, location, entitlement and reseller etc.

Assistance

Create a Ticket
The recommended way to contact Fortinet support team for your registered product. Please provide detailed information in the ticket to ensure efficient support.

View Active Tickets
Check latest active tickets for current user, update ticket information or change ticket status.

Manage Tickets
Check ticket status, add comment, update contact or view history etc.

Bug Tracker
Providing an overview of active bugs being tracked by the Global Technical Support organization.

- 首先要先 active 產品，請選 Asset > Register/Activate Contracts

Registration Wizard | Registering Product

1 Registration Code > 2 > 3 > 4

Specify Registration Code

Please select an account to proceed. Product can be registered to master account or sub-account with full access.

Please enter your product serial number, service contract registration code or license certificate number to start the registration:

End User Type

Please specify the type of user who will be using this product:

The product will be used by a government user The product will be used by a non-government user

In this context a government end-user is any central, regional or local government, department, agency, or other entity performing governmental functions; including (1) governmental research institutions, (2) governmental corporations or their separate business units which are engaged in the manufacture or distribution of items or services controlled on the Wassenaar Munitions List, and (3) international governmental organizations.

1. 設備要綁在那個 OWNER 上 (例如：中華資安國際分公司)
2. 輸入設備的產品序號 FGT80EXXXXXX
3. 設備是否政府部門使用 (是或否)

- 依網站指示啟用設備，過程中會遇到要輸入 License key 位置或是最後再輸入也可以。而 Contract Registration Code 如下圖。

FORINET

PLEASE REMEMBER TO REGISTER YOUR CONTRACT REGISTRATION CODE

Service Entitlement Summary

Date : May 31, 2018
 Purchase Order Number : PI50127
 Contract Registration Code : 5878CY662713

Support / Maintenance / Subscription Services Included

Qty	Part Number	Description
1	FC-10-FW1KB-311-02-36	3 Years coverage for FortiWAN 1000B include: Hardware Return To Factory Firmware & General Updates Enhanced Support 8x5

請確認設備保固期限，如果三年授權之 License 是 1 年 1 張，須再執行 Add license 動作重覆輸入 Contract Registration Code 三次。確認相關程序及資訊都正確時，再按 Finish 即可。

- 啟用完設備即可在 ASSET > Manage/View Products 查詢，如下圖：

Customer Service & Support | Home | Asset | Assistance | Download | Feedback | CHT Security Co., Lt... | alexander@chtsecurity.com

View Products | Total Records: 35 | Filter: Off | Register/Activate | Manage/View Products | Decommissioned Units | About To Expire 1

Basic View | Setting | Export | Advanced Search | Please enter product SN or description...

Serial Number	Description	Ship Date	Registration Date	Customer
FG100E4Q17020452	KL-FG-100E-01	2018-06-07	2018-09-13	CHT Security Co., Ltd.
FG100E4Q17020563	KL-FG-100E-02	2018-06-07	2018-09-13	CHT Security Co., Ltd.
FG200ETK18904904	C4-BQIDC-FW2	2018-07-30	2018-12-24	CHT Security Co., Ltd.
FG200ETK18905120	C4-BQIDC-FW1	2018-07-30	2018-12-06	CHT Security Co., Ltd.
FG200ETK18905181	全濠科技	2018-08-09	2018-09-03	CHT Security Co., Ltd.
FG200ETK18905287	全濠科技	2018-08-09	2018-09-03	CHT Security Co., Ltd.
FGT60ETK18006593	KL-FG-80E	2018-06-07	2018-09-13	CHT Security Co., Ltd.
FGT60ETK18006766	KL-FG-60E	2018-06-07	2018-09-13	CHT Security Co., Ltd.
FGT60ETK18011874		2018-06-07	2018-09-14	CHT Security Co., Ltd.
FGT60ETK18011885		2018-06-07	2018-09-14	CHT Security Co., Ltd.
FGT60ETK18012025		2018-06-07	2018-09-14	CHT Security Co., Ltd.
FGT60ETK18012056	KL-FG-60E	2018-06-07	2018-09-13	CHT Security Co., Ltd.
FGT60ETK18012093	KL-FG-60E	2018-06-07	2018-09-13	CHT Security Co., Ltd.

- 接下來點選設備就可以看到相關資訊，如下圖:

Product Details | FortiGate 100E | FG100E4Q17020452 | Advanced Malware Protection Will Expire On 2019-09-13

Back To List

Information

- General
- Location
- Entitlement
- License & Key
- Statistics

Registration

- Renew Contract
- Add Licenses
- RMA Transfer

Assistance

- Ticket List
- Technical Request
- Customer Service
- DOA/RMA Request
- Anti Virus Ticket
- FortiConverter Service Ticket
- WebChat

Product Information

Our system now offers FortiGuard statistics for this unit, please click on "Statistics" from menu for more details.

General

Product Model: FortiGate 100E
 Serial Number: FG100E4Q17020452
 Registration Date: 2018-09-13
 Ship Date: 2018-06-07
 Warranty: Standard
 Warranty Support Start Date: 2018-09-13
 Warranty Support Start Event: Initial Registration of SN at support.fortinet.com
 Description: KL-FG-100E-01
 Partner: CHT Security Co., Ltd. (???????????)

Version & Update

OS Version: FG100E-FW-5.04-1117
 AV Engine Version: 5.361
 AV Engine Update Time: 2019-02-25 20:00
 AV DB Version: 66.645
 AV DB Update Time: 2019-02-25 20:00
 IPS Version: 14.559
 IPS Update Time: 2019-02-25 20:00
 IPS Engine Version: 3.539
 IPS Engine Update Time: 2019-02-25 20:00

Edit

- 如要再新增其它 License，即點選 Registration > Add License；若為 License 到期再展延，則選 Renew Contract。

Product Details
FortiGate 100E
FG100E4Q17020452

← Back To List

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 - RMA Transfer
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Product Information

Our system now offers F

General

	Product Model
	Serial Number
	Registration Code
	Ship Date
	Warranty
	Warranty Support Start Date
	Warranty Support Start End
	Description
	Part Number

Version & Update

	OS Version
	AV Engine Version
	AV Engine Update Time
	AV DB Version
	AV DB Update Time
	IPS Version
	IPS Update Time
	IPS Engine Version
	IPS Engine Update Time

- 可以參考 Fortinet 產品註冊步驟的 Youtube 影片：
<https://www.youtube.com/watch?v=GjmSkczv88U>