# Chunghwa Telecom 2022 TCFD Report

March 2023

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#### I. About the Report

The impact of climate change on the earth and human life is becoming increasingly significant, and it is now a topic of global concern. As the leader of Taiwan's telecommunications industry, Chunghwa Telecom (hereinafter known as CHT) shoulders the responsibility of promoting Taiwan's sustainable development. To this end, CHT launched the TCFD project in 2020 to identify, analyze and assess climate risks and opportunities for the Company, so as to transition towards low carbonization and emission transition by 2050. Continuing to build on the results of the existing TCFD project, CHT has re-examined and assessed climate risks and opportunities this year (2023), as well as publishing this report based on the Recommendations of the Task Force on Climate-related Financial Disclosures (hereinafter known as TCFD) as the tool for examining the results of TCFD implementation this year (2023), so as to help the company stay updated with the impact of climate change and explore future business opportunities in a timely manner.

The scope of this report covers CHT's sites and businesses all over Taiwan from January 1, 2022 to December 31, 2022.

## **II. Introduction**

## (I) Overview of TCFD Implementation by CHT

To manage the impact of climate change on the Company, CHT launched the TCFD project in 2020. The Company focuses on four major areas to mitigate and adapt the climate change while inviting international third-party organizations to verify our TCFD implementation efforts. As a result, CHT was once again obtained a conformity statement with the highest level of "Level 5+: Excellence grade," making it the world's first telecommunications company to obtain TCFD verification.

Governance	The Environment (E) group under the Sustainable Development			
	Committee coordinates climate change efforts and submits the			
	results of climate risk and opportunity assessment to the Risk			
	Management Committee. The Risk Management Committee reports			
	companywide risks to the Board of Directors on a regular basis.			
Strategy	Strategies and initiatives for climate change mitigation and			
	adaptation have been formulated, including:			
	Mitigation: Taking actions towards improving energy efficiency,			
	adopting renewable energy, engaging in the research and			
	development of emerging technologies.			
	Adaptation: Strengthening the climate resilience of our			
	communication equipment and facilities to reduce the			
	impact of natural disasters on the Company.			
Risk	Following the ISO 31000 Risk Management - Guidelines to set up			
Management	climate change risk management processes. The impact of climate			
	change is assessed each year.			
Metrics &	The target of 2050 net zero emissions have been set. The Company's			
Targets	climate change adaptation targets align with that of the National			
	Climate Change Adaptation Action Plan.			

#### Table 1. CHT Climate Change Management Framework

## (II) Review of CHT's Road to Low-carbon Transition

Year	Description		
2022	• Proposing targets for mitigating climate change, including:		
	- Reducing Scope 1 and 2 emissions by 50% in 2030 with 2020		
	as baseline year;		
	- Reducing Scope 3 emissions by 50% in 2030 with 2020 as		
	baseline year;		
	<ul> <li>Achieving the target of RE100 by 2040</li> </ul>		
2021	• Proposing the net-zero emissions target for 2050		
	• Developing a Science Based Target (SBT) commitment		
	• Joining the Taiwan Alliance for Net Zero Emission		
	• Launching the BS 8001 circular economy project		
	• Setting up the Sustainable Development Committee		
2020	• Obtaining the TCFD conformity statement		
	• Launching the TCFD project		
	• Building the largest photovoltaic power station in Yilan as part of		
	the BT model		
2019	• The Syntrend store passed ISO 14067 and PAS 2060 carbon		
	neutrality standard		
2018	Becoming a TCFD supporter		
2017	Becoming a CDP Supply Chain member		
2011	Introducing ISO 50001 energy management systems		
2008	Launching the GHG inventory project		
	• Developing and launching the EARTH system		

## Table 2. CHT's Road to Low-carbon Transition

#### **III. Sustainable Climate Governance**

#### (I) Board of Directors' Oversight of Climate-related Risks and Opportunities

The Board of Directors is the highest governance body of CHT, with the Chairman of the Board and President serving as the Chairperson and Vice Chairperson of the Sustainable Development Committee. The Sustainable Development Committee reports the results of climate change policy implementation to the Chairman and President each month, as well as significant ESG issues and results of stakeholder communication every 6 months to the Board for annual performance appraisal. The Sustainable Development Committee divides its responsibilities into three groups, with the Environment (E) group overseeing climate change mitigation and adaptation as well the TCFD recommendations. The Environmental Group reports aforementioned tasks for the review and oversight of the Board, including climate change risk and opportunity management, the progress of climate change mitigation and adaptation strategies and objectives, the annual implementation plan and budget for the following year, etc. CHT follows the guidance of the Board of Directors to promptly revise climate change and adaptation strategies to facilitate decision-making by Board members.

## (II) Assessment and Management of Climate-related Risks and Opportunities by the Sustainable Development Committee

CHT set up the Sustainable Development Committee for coordinating and promoting the Company's effort in aspects including environmental (E), social (S) and governance (G). The Sustainable Development Committee is chaired by the Chairman of the Board, with the President serving as the Vice Chairperson, as well as the Company's four Executive SEVPs leading the 4 ESG groups to complete their tasks. The Sustainable Development Committee holds group meetings once a month, cross-group meetings once a quarter, committee meetings every six months, as well as reporting to the Board of Directors every quarter. The report includes annual ESG results and promotion plans for the upcoming year. Please refer to Figure 1 for the organizational chart of the CHT Sustainable Development Committee.



Figure 1. Organizational Structure of CHT Sustainable Development Committee

## (III) Connection between Director, Executive and Employee Compensation and Sustainability Performance

To foster climate change awareness and culture, the Company has tied the compensation of Directors and employees with corporate sustainability/climate change issues, so as to encourage both Directors and employees to engage in climate change effort and help the Company move towards a low carbon transition.

#### 1. Directors

All Directors of CHT are nominated by the Board of Directors and shareholders with shares of statutory percentage, and are elected by the shareholders general meeting. To tie the Directors' performance with the corporate vision for sustainability and the short, mid-, and long-term strategic targets, assess the required core competencies, strengthen accountability, link performances with compensation, retain and attract key talents to the Board of Directors, the Compensation Committee incorporates sustainable management strategic targets in the indicators for Directors' compensation with a degree of flexibility to tie it with the variable compensation in accordance with regulations such as the Articles of Incorporation and achieve a win-win situation.

### 2. Executives

In line with the "Performance Management Guidelines for Executives of Chunghwa Telecom," the sustainability indicators for CHT's executives and variable compensation include: (1) risk management, (2) codes of ethical conduct, (3) IT network security, (4) climate change, (5) stakeholder engagement and inventory, as well as (6) social participation. The performance evaluation of climate change indicators has an impact on the overall variable compensation of executives.

#### 3. Employees

To ensure environmental sustainability can be promoted both from top-to-bottom and bottom-to-top, CHT has formulated the "Guidelines for Environmental Sustainability Incentives" for top management of the department, local operating sites and all employees to motivate the management team. If the department is granted the incentive, it will help improve the individual annual performance appraisal of top management and local operating sites. In the meantime, it can be associated with the individual annual performance appraisal for employees.

The top 5 departments will receive major administrative rewards (as in a significant increase in the department's annual bonuses) and high-quality accommodation vouchers. The winning departments and employees' effort will be publicly acknowledged so as to encourage department employees to participate in energy conservation and carbon reduction. This fosters a net zero sustainable corporate culture with aspects listed as follows:

<u>Energy conservation (50%)</u>: We evaluate the annual electricity and water consumption of each unit through the Earth System. Compared with the previous year, the organizations that save more resources will get a higher score.

<u>Procurement (20%)</u>: The amount of green procurement recorded in the EARTH System is taken into consideration, including the purchase of eco-friendly products certified by the Environmental Protection Administration such as the Eco Label, Energy Label, Water Label and Green Building Material Label. The higher the procurement amount for these products, the higher the score.

<u>Activities (15%)</u>: CHT counts the number of times each organization promotes environmental education, ecological activities and environmental protection. Those with a wider range and more times of participations get a higher score.

<u>Innovation (15%):</u> CHT collects information on renewable energy management, water resource recycling, waste recycling, awards, etc. of each organization. Those who participate in a wide range of activities with outstanding performance will receive a higher score.

Combining the scores of aforementioned evaluation indicators, the 15 teams with the highest total score are given administrative reward points and accommodation vouchers to encourage employees to make proposals that will reduce corporate carbon emissions and shape the Company's image as the forerunner in environmental protection.

## **IV. Assessment of Climate-Risks and Opportunities**

CHT follows TCFD recommendations to divide risks for the industry into transition risks and physical risks, and subdividing transition risks into policy and legal, technology, market and reputation, the acute and chronic of physical risks, as well as subdividing opportunities into resource efficiency, energy source, products and services, markets and resilience. Processes for identifying and assessing climate change risks and opportunities are also conducted. As a principle, CHT implements an assessment at least once a year, covering CHT, its upstream and downstream, as well as all existing operating sites.

#### (I) Process for Identifying Climate-Risks and Opportunities

CHT collects global industry risk management reports, local regulations and policies and peer reports based on TCFD recommendations to identify relevant issues for each category of risks and opportunities. The associated short-, medium-, and long-term climate risks and opportunities (Table 4) are identified based on the definition of short-, medium-, and long term (Table 3).

Time Range	Time
Short-term	2022-2025 (1-4 years)
Medium-term	2026-2030 (5-10 years)
Long-term	2031-2050 (11-30 years)

Table 3. Time Range for Climate Change Risks and Opportunities

<b>Table 4. Issue Identification for CHT</b>	s Climate-related Risks and	<b>Opportunities</b>
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Dialya/Onnantunitias	Catagory	Time	Issue
Risks/Opportunities	Category	Range	
Transition Risks	Policy and Legal	Short-term Medium- term Long-term	<ul> <li>The national net zero emission policy increases the cost of GHG emissions</li> <li>The national renewable energy policy requires an investment in renewable energy</li> <li>Other sustainability related legislation might increase operating costs</li> </ul>
		Short-term	• Failed investment in new
	Technology	Medium-	technologies (for example, the
		term	technology under

		Long-term	<ul> <li>development no longer produce low-carbon benefits, so the investment in new technology fails)</li> <li>The Company have not invest in low-carbon transition technologies, so missed the trend of investing in the R&amp;D of low carbon technologies</li> </ul>
	Market	Short-term Medium- term Long-term	<ul> <li>Changes in customer behavior (such as increased awareness of climate change among consumers and evolving demand for products and services)</li> </ul>
	Reputation	Medium- term Long-term	<ul> <li>The risk of litigation might affect reputation</li> <li>The suppliers' carbon reduction performance does not meet expectations, which has an impact on Company reputation</li> </ul>
Physical Risks	Acute	Short-term Medium- term	<ul> <li>Increased severity of extreme weather events such as typhoons and floods resulting in damage to facilities/equipment</li> <li>The impact of extreme weather events on supplier operations and production resulting in interruption/delay of product supply</li> </ul>
	Chronic	Short-term Medium- term	<ul> <li>The average temperature continues to rise, resulting in an increase in energy consumption</li> <li>Long-term changes in the climate and environment (such as rainfall patterns,</li> </ul>

			temperature, sea level),
			resulting in asset damage
			• Long-term changes in the
			climate and environment
			(such as rainfall patterns,
			temperature, sea level),
			resulting in an impact on
			supplier operations and
			production
		Short-term	• Adopting a more efficient
	Resource	Medium-	operating model to reduce
	Efficiency	term	operating costs
		Long-term	
		Short-term	• Adopting low-carbon energy
	Energy	Medium-	to reduce GHG emissions
	Source	term	
		Long-term	
		Short-term	• Developing and/or increasing
	Products and Services	Medium-	low-carbon products and
Opportunities		term	services (including energy-
		Long term	saving measures in the supply
		Long-term	chain) to increase revenue
		Short-term	• The popularity of emerging
	Markets	Medium-	technologies such as 5G, IoT
	WINKERS	term	and big data drives industrial
		Long-term	transformation
		Short-term	• Strengthening asset resilience
	Resilience	Medium-	to reduce the impact of
		term	physical risks
		Long-term	

#### (II) Process for Assessing Climate-Risks and Opportunities

CHT adopted the Delphi method to interview each department for their opinions and feedback on risk and opportunity categories, before conducting an analysis of climate risks and opportunities based on the Analytic Hierarchy Process (AHP). CHT formulated a hierarchy based on the climate change risks and opportunities proposed by TCFD to compare the risks and opportunities in each category against one another in pairs for assessing the relative importance of different categories of risk and opportunity, before

finally coming up with the weights and priorities for each category of risks and opportunities.

As stated in Table 5, CHT's analysis shows that the weight of climate-related opportunities is 0.735, the weight of climate-related transition risks is 0.207, and the weight of climate-related physical risks is 0.058. CHT sets climate-related opportunities, climate-related transition risks and physical risks with the highest weight as the material risk/opportunity category. Therefore, the material risk categories are policy and legal risks, as well as acute risks. Climate-related opportunities come from energy source.

	Cost Consideration for the Program	Estimated Benefits of the Program	Loss for Violating the Regulations	Impact of Climate Disasters
Climate- related Opportunities (0.735)	0.044	0.109	0.666	0.181
Resource Efficiency (0.075)	0.064	0.077	0.611	0.248
Energy Source (0.435)	0.043	0.096	0.666	0.194
Products and Services (0.029)	0.045	0.11	0.681	0.164
Markets (0.094)	0.041	0.154	0.729	0.076
Resilience (0.367)	0.042	0.121	0.662	0.175
Climate- related Transition Risks (0.207)	0.073	0.128	0.653	0.147
Policy and Legal	0.041	0.123	0.67	0.165

Table 5. Results of Climate Risks and Opportunities Analysis - Weight by Category

(0.648)				
Technology (0.041)	0.036	0.127	0.649	0.187
<b>Market (0.11)</b>	0.051	0.145	0.682	0.121
Reputation (0.201)	0.178	0.135	0.589	0.098
Climate- related Physical Risks (0.058)	0.104	0.181	0.629	0.086
Acute (0.75)	0.051	0.209	0.643	0.097
Chronic (0.25)	0.249	0.105	0.592	0.054

#### (III) Process for Managing Climate-Risks and Opportunities

The Environment (E) group reports the results of the assessment and analysis to the Risk Management Committee. The Risk Management Committee evaluates climate change risks and other risks the Company faces to take necessary mitigation measures according to the degree of risk. In addition, the Sustainable Development Committee reports the implementation results of the TCFD project (including risk assessment results) in committee meetings, as well as reporting to the Board of Directors in due course. CHT lists its response measures for each category of climate-related risks and opportunities, as shown in Table 6.

Risks / Opportunities	Category	Description
Transition Risks	Policy and Legal	CHT pays close attention to laws and regulations at home and abroad, as well as actively engaging with stakeholders. CHT is subject to policies and regulations including the Climate Change Response Act (including Taiwan's 2050 net zero emission policy and carbon fee), the Renewable Energy Development Act, and disclosure requirements for information on climate change by the stock exchange in Taiwan and the United States, etc. CHT needs to invest resources to comply with aforementioned regulations,

 Table 6. Response Measures to Each Category of Climate-related Risks and

 Opportunities

Risks / Opportunities	Category	Description
		resulting in an increase in the Company's operating costs. CHT has taken corresponding measures to comply with aforementioned regulations, including setting the target of net zero emission by 2050, achieving RE100 in 2040, fully adopting renewable energy in IDCs by 2030, and implementing GHG inventory and reduction plans
	Technology	<ul> <li>According to the IEA report, the best way for enterprises to save energy and reduce carbon emissions is to improving energy efficiency. In this vein, technological improvement will help save energy and reduce carbon emissions. The ICT industry can develop emerging technologies such as 5G, AI, big data analysis, and the Internet of Things based on its professional technologies and advantages, and these technologies will in turn help the customers save energy and reduce their carbon footprint. If CHT does not actively research and develop relevant emerging technologies, the Company's ICT technology may lag behind its peers with an impact on its market share.</li> <li>In recent years, CHT has invested considerable resources into the research and development of emerging technologies such as 5G, AI, big data analysis, and the Internet of Things to master key technologies in the ICT industry and enhance the competitiveness of its core products.</li> <li>CHT has formulated long-term business development plans as follows:</li> <li>(1)Actively expanding emerging businesses, making good use of the R&amp;D resources of Chunghwa Telecom Laboratories and the capacity of strategic partners to build the industrial ecosystem, promoting smart services and solutions for corporate customers and consumers, improving the operational efficiency of corporate customers, expanding domestic and overseas markets to become the leader of smart life and the enabler of the digital economy.</li> <li>(2) Simultaneously strengthening the Company's operating costs and procurement benefits through smart</li> </ul>

Risks / Opportunities	Category	Description
	Markets	technologies, digitalization, network virtualization, software-defined networking and other similar technologies, increasing the output/input ratio of resources, and effectively optimizing investment and cost of construction. As the impact of climate change becomes more and more significant, customers' awareness of carbon reduction and environmental protection has also been enhanced. Therefore, the market will transition towards low-carbonization. With the rapid development of the ICT industry, failing to stay updated with the current situation and market trends will have an impact on the operations of CHT. Nevertheless, CHT believes that there are many opportunities in terms of products and services. For example, the transition such as the low-carbon economic transition driven by global climate change, coupled with the impact of the global COVID-19 outbreak in early 2020, have given rise to business opportunities in ICT and online telecommunications services. To speed up industrial transformation and upgrading, the Taiwanese government proposed the 5+2 Industrial Innovation Plan as the core to drive the growth of Taiwan's next-generation industries. One of the plans is the Asia Silicon Valley Development Plan with IOT as the core of an innovative ecosystem. This happens to be one of CHT's core businesses. CHT actively grasps the business opportunities brought about by climate change. In order to help promote the national policy of the 5+2 Industrial Innovation Plan, CHT takes "Smart City" as the core, coupled with network disadvantages, innovative ICT technology, and environmental protection solutions to assist local enterprises in taking actions
	Reputation	Climate change has become an issue of global concern. As a leader in the telecommunications industry, CHT may lose the favor of customers if it does not actively take actions, leading to an impact of the Company's business performance and reputation. In September 2021, CHT officially pledged its net zero

Risks / Opportunities	Category	Description	
		emission target by 2050. It will actively assist the entire value chain in engaging in zero carbon work with its professional expertise, such as emerging technologies including 5G, AI and big data analysis.	
	Acute	The operations of CHT's data centers and base stations are	
Physical Risks	Chronic	<ul> <li>vulnerable to extreme weather, such as typhoons, heavy rains, and other natural disasters, which may lead to severe damage to the Company's mobile communication network equipment. To this end, we have formulated short-, medium- and long-term climate change adaptation plans, which are categorized as short-term for 1-3 years, medium-term for 3-8 years and long-term for over 8 years. The adaptation plan covers 100% of the existing and newly-built operating sites and communication equipment. CHT's climate change adaptation plan has three subitems, including short-, medium- and long-term core tasks, namely:</li> <li>(1) Action plan for flood and disaster prevention for telecommunications equipment and building facilities in the data centers</li> <li>(2)Adaptation action plans for network facilities in response to climate change</li> <li>(3)Network adaptation action plan in response to climate change for mobile communication base stations</li> </ul>	
Opportunities	Resource Efficiency	According to the results of CHT's GHG inventory, Scope 2 emissions account for more than 96% of the total Scope 1 and 2 emissions. As a result, a more efficient operating model can not only reduce GHG emissions but also save energy costs. CHT's highly efficient operating model covers equipment replacement in data centers, base stations and buildings, baseband unit integration for C-RAN architecture, 2G gateway switch phaseout, 3G-F2 cell shutdown, 4G sleep Mode, RRU relocation for base stations, adopting natural ventilation or exhaust fans, IP conversion to SVG for PSTN equipment, replacing old electric air conditioners with hot and cold aisles and high sensible heat air conditioning, as well as NG SDH elimination and so on.	

Risks / Opportunities	Category	Description
	Source	emissions account for more than 96% of the total Scope 1 and 2 emissions. According to the IEA report, the second best path for companies to save energy and reduce carbon emissions is using renewable energy. Therefore, renewable energy can reduce GHG emissions and save energy costs. In 2022, CHT purchased land-based wind power and photovoltaic energy, providing 5 million kWh of land-based wind energy and 17 million kWh of photovoltaic energy, adding up to a total of 22 million kWh (equivalent to reducing carbon by 11,440 tCO2e). In the future, 62 million kWh (equivalent to 31,124 tCO2e in carbon reduction) will be provided each year as part of CHT's pledge to continuous deployment and procurement of renewable energy.
	Products and Services	As the society's awareness of climate change continues to increase, the demand for low carbonization is also becoming more significant. If CHT can respond to the customers' demand for low-carbon products and services in time, the market share can be stabilized and increased. CHT's IDCs are green data centers with high energy efficiency (PUE 1.657). We will work towards PUE 1.5 for IDCs by 2030.
	Markets	The International Telecommunication Union (ITU) pointed out that in order to achieve the climate targets of the Paris Agreement, the ICT industry can use its own technological advantages and capabilities to contribute to global energy conservation and carbon reduction. For example, the low- carbon economic transition coupled with the impact of the global COVID-19 outbreak in early 2020 have given rise to business opportunities in the ICT industry. To speed up industrial transformation and upgrading, the Taiwanese government proposed the 5+2 Industrial Innovation Plan, including building an innovative IoT ecosystem, which is one of CHT's core businesses. CHT complies with national policies and combines forward- looking ICT technologies to propose low-carbon solutions, including engaging in the energy-saving transition of smart eitige/fortering/huildings, her taking, educated of smart

Risks / Opportunities	Category	Description
Risks / Opportunities	Category	Descriptiontechnologies such as 5G, IoT and data innovation, effectivelyassisting customers in moving towards the low-carboneconomic transition and realizing revenue growth for CHT.Take AIoT as an example, CHT's IoT platform currently has8,300 users and 710,000 devices as the biggest in Taiwan, withfields of application including smart energy, construction,transportation, tourism and agriculture.IPCC predicts that the number of tropical cyclones (typhoons)will decrease in the future, but the strongest Category 4 (witha wind speed of 58-70 meters per second, which is equivalentto a severe typhoon) and Category 5 (with a wind speedgreater than 70 meters per second, which is equivalent to asevere typhoon) cyclones are expected to occur morefrequently. If the frequency and severity of severe typhoonsincrease, CHT's operating sites, data centers and base stationswill face the risk of damage. On the other hand, if CHTimplements good climate change adaptation measures andstrengthens the adaptability of assets and equipment, it canavoid damage and maintain normal operations.We formulate short-, medium- and long-term climate changeadaptation plans, which last 1-3 years for short-term, 3-8 yearsfor medium-term and over 8 years for long-term, covering100% of the existing and newly-built operating sites and <t< td=""></t<>
		<ol> <li>Action plan for flood and disaster prevention for telecommunications equipment and building facilities in the data centers</li> <li>(2) Adaptation action plans for network facilities in response to climate change</li> <li>(3) Network adaptation action plan in response to climate</li> </ol>
		change for mobile communication base stations

#### V. Scenario Analysis for Climate Change Risks

#### (I) Climate-related Scenarios Adopted by CHT

CHT's climate change strategy is divided into mitigation and adaptation. The climate change mitigation strategy prioritizes achieving net zero emissions by 2050 as the main mission, as well as leading upstream and downstream partners to achieve the 1.5°C target set in the Paris Agreement together. The climate change adaptation strategy prioritizes strengthening the climate resilience of the Company's infrastructure and communication equipment to ensure that the Company's business operations remain uninterrupted.

CHT follows the TCFD framework to set a baseline scenario and a 1.5°C scenario to identify and analyze short-, medium- and long-term climate risks and opportunities in the Company's scope of business, upstream and downstream, and the entire life cycle of assets. The climate change mitigation strategy (transition risk) adopts IEA STEPs (baseline scenario) and IEA NZE (1.5°C scenario) climate scenarios, while the climate change adaptation strategy (physical risk) adopts IPCC RCP 8.5 (baseline scenario) and IPCC RCP 2.6 (1.5°C scenario) as climate scenarios.

#### (II) Physical Risks

#### 1. Climate Risks CHT Faces

To stay updated with physical risks faced by CHT and facilitate the formulation of relevant response plans, CHT conducts assessment with tools developed by UN's WRI and Taiwan's National Science and Technology Center for Disaster respectively.

For the tool developed by UN's WRI, in addition to the overall water risk of the baseline year, two different years (2030 and 2040) are also adopted for future assessment paired with pessimistic, BAU(business as usual) and optimistic scenarios for risk analysis targeting overall water stress. The result of the analysis shows that more than 85% of CHT's operating sites are located at medium-high or below risk under any scenario.

For the tool developed by Taiwan's National Science and Technology Center for Disaster, the risks faced by each operating base under the influence of heavy rain are respectively analyzed by flood and rainfall (Level 1 warning value), hillslope disaster warning value and landslide disaster warning value. Since the Taiwanese government has only proposed future estimates of torrential rains and has not yet included heavy rains in the analysis, if the Taiwanese government releases the occurrence of heavy rains and extremely torrential rains under different climate scenarios in the future, the process and results of the analysis will be revised. According to the analysis results, the flood rainfall (Level 1 warning value), hillslope disaster warning value and landslide disaster warning value in areas where CHT operating sites are located all exceed that of torrential rains, meaning that there is little impact on CHT under any climate scenario.

#### 2. Analysis of Significant Climate Risks

According to CHT's assessment of climate change risks and opportunities, acute risks have the highest weight as material risks among physical risks. As climate change becomes more and more significant, IPCC predicted that the number of tropical cyclones (typhoons) will decrease in the future, but the strongest Category 4 (with a wind speed of 58-70 meters per second, which is equivalent to a severe typhoon) and Category 5 (with a wind speed greater than 70 meters per second, which is equivalent to a severe typhoon) cyclones are expected to occur more frequently. If the frequency and severity of severe typhoons increase, CHT's operating sites, data centers and base stations will face the risk of damage. Taiwan's TCCIP also specifically pointed out that the intensity of typhoon rainfall will increase by 20% to 40%, meaning that some areas may be flooded, especially the central region and the central and northern mountainous areas. If an area suffers from flooding or a landslide caused by typhoons in the area where CHT's operating sites, data centers and base stations are located, the Company's assets will be damaged.

The IPCC report pointed out that in the 1.5-2°C scenario, the number of tropical cyclones (typhoons) is expected to decrease with a higher frequency for the most intense Category 4 and 5 cyclones (severe typhoons). This projection is roughly consistent with a higher temperature increase (i.e. greater than 2°C scenario). The assessment results showed that under the climate scenarios of RCP 8.5 and RCP 2.6, the potential annual financial impact of severe typhoons on the Company is at least NT\$149 million.

CHT adopted the tool developed by UN's WRI to conduct assessments for data centers and base stations throughout Taiwan. In addition to the overall water risk of the baseline year, two different years (2030 and 2040) are also adopted for future assessment paired with pessimistic, BAU and optimistic scenarios for risk analysis targeting overall water stress. The result of the analysis falls in the low-medium range. In other words, CHT's base stations, operating sites and data centers remain in safe locations before 2040.

CHT has formulated short-, medium- and long-term climate change adaptation plans, which last 1-3 years for short-term, 3-8 years for medium-term and over 8 years for long-term, covering 100% of the existing and newly-built operating sites and communication equipment. The annual budget will be prepared in accordance with the progress of the climate change adaptation plans.

CHT's climate change adaptation plan has three subitems, including short-, medium- and long-term core tasks, namely:

- (1) Action plan for flood and disaster prevention for telecommunications equipment and building facilities in the data centers.
- (2) Adaptation action plans for network facilities in response to climate change.

(3) Network adaptation action plan in response to climate change for mobile communication base stations.

#### 3. Physical Risks in the Supply Chain

To stay updated with the physical risks faced by the supply chain and help CHT formulate relevant response plans, CHT has analyzed the physical risks of key suppliers (suppliers with an annual transaction amount of more than NT\$50 million), with the key suppliers' purchase amount accounting for 80.71% of 2022. CHT adopted the tool developed by UN's WRI to conduct assessments. In addition to the overall water risk of the baseline year, two different years (2030 and 2040) are also adopted for future assessment paired with pessimistic, BAU and optimistic scenarios for risk analysis targeting overall water stress. Furthermore, the degree of risk faced by each category is categorized into financial, commodity, general labor and construction and repair based on the purchase amount.

The result of the analysis showed that more than 90% of CHT's key suppliers are rated as low and low-medium risk. Therefore, CHT's key suppliers are operating in safe locations before 2040.

#### (III) Transition Risks

According to CHT's assessment of climate change risks and opportunities, policy and legal risks have the highest weight among transition risks as material risks. After the United Nations passed the Paris Agreement, countries around the world have set climate change mitigation targets. In March 2022, the Taiwanese government published "Taiwan's 2050 Net-Zero Emission Path and Strategies," providing the trajectory and path to net zero emissions by 2050. In addition, the "Climate Change Response Act" passed the third reading in January 2023, which clearly stipulates the target of net zero emissions in 2050. Therefore, all enterprises in Taiwan are regulated by the "Climate Change Response Act" and must achieve net zero emissions by 2050.

In the IEA STEPs scenario, assumed that the Taiwanese government achieves the 2050 net zero emission targets and the corresponding milestones, that is, a 10% reduction in 2025 and a  $24\% \pm 1\%$  reduction in 2030. To this end, CHT must invest in net-zero actions including buying electric company vehicles for Scope 1, the purchase of renewable energy in Scope 2, etc. The remaining carbon emissions may be written off by purchasing carbon rights. The estimation shows that in order to achieve the trajectory of net zero emissions in 2050 assuming that both carbon emissions and energy consumption remain at the 2020 level, in 2025, 2030, 2040 and 2050, additional expenses will reach NT\$650 million, NT\$3.945 billion, NT\$8.393 billion and NT\$2.045 billion.

In the IEA NZE scenario, assumed that the Taiwanese government achieves the 2050 net zero emission target and further amends the law to set the baseline year as 2020, its carbon

reduction target is revised up to 21% in 2025, 42% in 2030, and net zero in 2050 while strengthening the policy. The estimation shows that in order to achieve the trajectory of net zero emissions in 2050 assuming that both carbon emissions and energy consumption remain at the 2020 level, in 2025, 2030, 2040 and 2050, additional expenses will reach NT\$1.447 billion, NT\$7.891 billion, NT\$6.398 billion and NT\$3.050 billion.

With reference to the IEA report, CHT clearly understands that the most effective ways to reduce carbon emissions are (1) improving energy efficiency and (2) using renewable energy. The carbon reduction plans proposed by the Company include but are not limited to: improving energy efficiency of IDCs, replacing old equipment as well as maintaining and optimizing existing equipment and facilities, construction and purchase of renewable energy fields, pure green energy procurement, renewable energy certificates, development of energy storage equipment and other projects. In 2021, CHT implemented projects including equipment replacement in data centers, base stations and buildings, baseband unit integration for C-RAN architecture, 2G gateway switch phaseout, 3G-F2 cell shutdown, 4G sleep Mode, RRU relocation for base stations, adopting natural ventilation or exhaust fans and so on. As a result, the Company's electricity consumption dropped from 1,509.09 million kWh in 2020 to 1,428.25 million kWh, which is equivalent to a carbon reduction of 51148.808 tCO2e. According to the results of the ISO 14064-1 and GHG Protocol inventory, CHT's Scope 1 and 2 GHG emissions in 2021 was 734,866.73 tCO2e, namely a 7.02% carbon reduction compared with the baseline year (2020), exceeding the existing carbon reduction target.

## VI. Response Strategies to Climate Change

#### (I) Climate change mitigation Management Strategies

SBT published the GUIDANCE FOR ICT COMPANIES SETTING SCIENCE BASED TARGETS in 2020, requiring the ICT industry to set SBTs based on this standard. 2020 is chosen as the baseline year for the ICT industry to reduce carbon emissions by 45% by 2030. The new version of SBT ICT adopts the following methodology while staying in line with the 1.5°C target of the UN's Paris Agreement.

- IPCC 1.5°C P2 scenario requiring a halving of emissions between 2015 and 2030
- SBTi 1.5°C trajectory demanding 42% reduction over 10 years
- A 1.5°C scenario, carbon budget approach based on the ICT sector maintaining a fixed share of overall electricity usage (based on IEA ETP)

CHT proposed to reduce carbon emissions by 50% by 2030 by formulating the 2020-2030 carbon reduction roadmap based on the scenario and targets (IEA NZE) in new version of SBT ICT, which is 5% higher than that in the new version of SBT ICT. In line with the requirement of SBT ICT, CHT has set carbon reduction targets covering the entire company.

In addition, the Taiwanese government announced the 2050 net zero emission target in 2021. As the largest integrated telecommunications company in Taiwan, CHT has the responsibility to coordinate with national policies and the global net zero trend by proposing a net zero emission target. To this end, CHT took the initiative to join the Taiwan Alliance for Net Zero Emission as one of the founding members, and promised to achieve net zero emissions at the organization's head office and branch offices by 2030, and for the entire company by 2050 as the Company's long-term vision and target for carbon reduction.

Corresponding Material Risks	Metrics	Description
		According to the Company's climate risk
Policy and Legal		identification results, most risks are related to
(Taiwan's net	GHG emissions	the issue of GHG reduction. If CHT fails to
zero emission	(Scope 1, 2 and 3)	effectively reduce GHG emissions, the
target by 2050)		impact of the Company's climate risk will be
		exacerbated.

Table 7. Metrics for Climate change mitigation Management Strategies

		According to the Company's climate risk
		identification results, most risks are
	Demensionalite en energy	associated with GHG reduction. The use of
	Kenewable energy	renewable energy can effectively reduce
		carbon emissions and meet regulatory
		requirements.
	PUE of IDCs	CHT is a part of an industry that is high in
		energy consumption, especially the data
		centers. Failure to improve the energy
		efficiency of data centers has an indirect
		impact on GHG emissions, resulting in
		climate risks.

#### **1. Scope 1 and Scope 2 E**

#### A. Targets

CHT estimated the energy consumption from 2021 to 2030 based on the Company's strategy and business volume, before coming up with an estimate of carbon emissions from Scope 1 and 2 GHG (assuming Scope 2 carbon emissions account for 96.55% of the total). This leads to our carbon emissions roadmap under the BAU scenario. The Company's business volume continues to grow in data centers, causing carbon emissions from data centers to rise. In terms of mobile network, 5G infrastructure is being constructed and expanded, and 3G is expected to be shut down in 2025, so carbon emissions from mobile network will continue to grow till 2025 before starting to decline and remain at a fixed level. In the meantime, we proposed a 50% carbon reduction target in 2030 compared to 2020 based on the carbon reduction target for the ICT industry according to SBT. We also planned the annual carbon reduction to draw up a carbon emission roadmap under the 1.5C scenario. In the future, we will work on energy conservation and carbon reduction according to this roadmap. The results of the ISO 14064-1 and GHG Protocol inventories show that Scope 1 and 2 of CHT's GHG emissions in 2021 was 734,866.73 tCO2e, which reduces carbon reduction by 7.02% compared with the baseline year (2020), exceeding the carbon reduction target.



Figure 2. Carbon reduction roadmap for Scope 1 and 2 GHG emissions

#### **B.** Strategies

With reference to the IEA report, CHT clearly understands that the most effective ways to reduce carbon emissions are (1) improving energy efficiency and (2) using renewable energy. The carbon reduction plans proposed by the Company include but are not limited to: improving energy efficiency of IDC, replacing old equipment as well as maintaining and optimizing existing equipment and facilities, construction and purchase of renewable energy fields, pure green energy procurement, renewable energy certificates, development of energy storage equipment and other projects. In the meantime, CHT plans to join the RE100 initiative to achieve the target of RE100 by 2040, as well as using 100% of renewable energy for IDCs by 2030.

In 2021, CHT implemented projects including equipment replacement in data centers, base stations and buildings, baseband unit integration for C-RAN architecture, 2G gateway switch phaseout, 3G-F2 cell shutdown, 4G sleep Mode, RRU relocation for base stations, adopting natural ventilation or exhaust fans, IP conversion to SVG for PSTN equipment, replacing old electric air conditioners with hot and cold aisles and high sensible heat air conditioning, as well as NG SDH elimination and so on. In the meantime, the Company has installed 4,506 kWp of PV capacity entirely for self-consumption. Therefore, the Company's energy consumption has dropped from 1,509.09 MWh in 2020 to 1,428.25 MWh, which is equivalent to a carbon reduction of 51,148.808 tCO<sub>2</sub>e.

In addition, CHT purchased land-based wind power and photovoltaic energy in 2022 to provide 5 million kWh of land-based wind power and 17 million kWh of photovoltaic energy, achieving a total of 22 million kWh (equivalent to a carbon reduction of 11,440 tCO2e). This will provide 62 million kWh each year (equivalent to carbon reduction of

 $31,124 \text{ tCO}_2\text{e}$ ). CHT will also continue to source and purchase renewable energy. With other plans to improve the energy efficiency of IDCs and base stations, CHT expects to achieve the carbon reduction targets set in the carbon reduction roadmap between 2022 and 2030.

#### C. Performance over the Years

CHT regularly adopts international standards to conduct GHG inventory each year to stay updated with the Company's GHG emissions and structure as the basis for formulating effective energy-saving and carbon-reduction strategies and achieving the target of net zero emissions by 2050.

In 2021, the total Scope 1 and Scope 2 emissions of the Company was 734,866.73 t-CO2e. As the Company is not involved in the production of products, its GHG emissions mainly come from energy use (Scope 2 accounts for about 97.6% of the total). As a result, CHT addresses the issue by investing in improving energy efficiency of the equipment and replacing old equipment, such as introducing high-efficiency equipment to IDCs and low-carbon base stations, as well as procuring low-carbon equipment with green labels issued by the government to reduce carbon emissions. In 2021, the GHG emissions decreased by 7% compared with the previous year (2020). In addition, compared with 2019 and 2020, the Scope 1 and Scope 2 emissions in 2021 have gradually decreased year by year, with the hope to move towards net zero emissions by 2050.

Year	Scope 1 Emissions (tCO <sub>2</sub> e)	Scope 2 Emissions (tCO2e)	Total Emissions (tCO2e)	Annual Increase/Decrease (%)
2021	17,887.47	716,979.26	734,866.73	-7.02%
2020	22,192.93	768,128.07	790,321.00	-4.06%
2019	28,455.59	795,295.50	823,751.09	-1.29%

Table 8. Scope 1 and Scope 2 Emissions of CHT in the Last Three Years

Note: The 2022 GHG inventory and verification is expected to be completed in April 2023.

#### 2. Scope 3 Emissions

#### A. Targets

SBT published the GUIDANCE FOR ICT COMPANIES SETTING SCIENCE BASED TARGETS in 2020, requiring the ICT industry to set SBTs based on this standard. The new version of the SBT ICT does not set Scope 3 carbon reduction standards and targets for the ICT industry, but requires the ICT industry to set Scope 3 carbon reduction targets based on the SBT Criteria for general industries. According to the latest version of SBT Criteria (Version 5.0 published in October 2021), if Scope 3 carbon reduction target 40% of the total carbon emissions, it is necessary to set a Scope 3 carbon reduction target

covering at least 66%, with a minimum of 2.5% of carbon reduction according to the Well-Below 2°C scenario. CHT follows the new version of SBT ICT standards and the specification of SBT Criteria (Version 5.0) to propose a 50% carbon reduction target in 2030 compared with 2020 in Scope 3 GHG, formulated in accordance with the 1.5°C climate target.

For a complete inventory of 15 Scope 3 GHG categories, CHT launched the 2020 Scope 3 GHG inventory project in 2022 to quantify the amount with the GHG Protocol Scope 3 Evaluator, and has passed the level of limited assurance. In the same year, CHT completed the 2021 Scope 3 GHG inventory to quantify Scope 3 carbon emissions by using a combination of screening and inventory methods. The results of the biennial inventory show that the three major sources of Scope 3 GHG include Category 1 (purchased goods and services), Category 2 (capital goods), Category 3 (fuel- and energy-related activities), Category 11 (use of sold products) and Category 13 (downstream leased assets). As a result, these categories will be CHT's key carbon reduction projects in the future. In addition, CHT will gradually expand the proportion of inventory and reduce that of screening to reflect Scope 3 carbon emissions as truthfully as possible.



Figure 3. Scope 3 GHG Carbon Reduction Roadmap

#### **B.** Strategies

CHT refers to the recommendations of the new version of the SBT ICT standards to focus Scope 3 carbon emissions on the purchased goods and services from the upstream and the use of sold products sold at the downstream, as well as expanding to capital goods, fueland energy-related activities and downstream leased assets which account for a high proportion of Scope 3 with a total of 5 categories. CHT will first expand the scope and number of suppliers to be inventoried to enhance their awareness of GHG, as well as focusing on carbon reduction for the aforementioned 3 projects in 5 categories.

- (1) Purchased goods and services, capital goods: Prioritizing the procurement of green products and encouraging suppliers to reduce carbon emissions.
- (2) Fuel- and energy-related activities: Improving the energy efficiency of the Company to reduce the consumption of fuel and energy.
- (3) Use of sold products: Optimizing the energy efficiency of the Company's products to reduce energy consumption.
- (4) Downstream leased assets: In view of the fact that the Company has many assets and lessees, we will encourage lessees to save energy and reduce carbon

#### C. Performance over the Years

In addition to regular and comprehensive inventory of the organization's GHG emissions, CHT conducted a complete inventory of Scope 3 GHG in line with the GHG Protocol and ISO 14064-1:2018 to conduct a complete inventory of all Scope 3 GHG emissions from 2020, as shown in Table 9, as well as obtaining a conformity statement from an international organization. As shown in Table 14, the information from Scope 3 inventory will be completed while gradually working towards reduction.

Item		2020 Emissions	2021 Emissions	(%) Annual
ISO 14064-	GHG Protocol Value			Increase/Decrease
1:2018	Chain Scope 3	$(1CO_2e)$	(10020)	(%)
	4. Upstream			
	transportation and	587.2520	571.0138	-2.77%
	distribution			
Category 3:	9. Downstream			
Indirect GHG	transportation and	32.5643	141.8628	335.64%
emissions from	distribution			
transportation	6. Business travel	5,749.0489	4,771.1007	-17.01%
	7. Employee	20 400 0000	8 665 7776	57 5204
	commuting	20,400.0000	8,003.2220	-57.5270
	Subtotal	26,768.8652	14,149.1999	-47.14%
Category 4:	1. Purchased goods and	1 119 677 6765	466 201 0584	67 140/
indirect GHG	services	1,418,072.0703	400,201.0384	-07.14%
emissions from	2. Capital goods	666,346.4982	364,752.9818	-45.26%
products used	3. Fuel- and energy-	150 172 9462	135,568.0273	14.020/
by organization	related activities	139,1/3.6403		-14.83%

 Table 9. Scope 3 Emissions of CHT in 2020 and 2021

	5. Waste generated in operations	609.1278	1,359.3998	123.17%
	8. Upstream leased assets	-	18,492.1388	
	Subtotal	2,244,802.15	986,373.6061	-56.06%
Catalog 5	11. Use of sold products	271,067.2507	307,742.3346	13.53%
Category 5: indirect GHG emissions associated with the use of	12. End-of-life treatment of sold products	50.1194	383.1154	664.41%
	13. Downstream leased assets	130,903.2678	145,217.4281	10.93%
organization s	14. Franchises	851.2790	2,969.6603	248.85%
products	Subtotal	402,871.9169	456,312.5384	13.26%
Category 6: indirect GHG emissions from other sources	Others	-	-	
Total Emissions	•	2,674,442.931	1,456,835.344	-45.53%

Note: Scope 3 GHG emissions in 2020 is calculated using the GHG Protocol official tool, Scope 3 Evaluator. Scope 3 GHG emissions in 2021 is based on inventories conducted on relevant stakeholders, with some items calculated Scope 3 Evaluator. CHT will gradually expand the scope of actual inventories conducted on relevant stakeholders in the future.

### 3. Renewable Energy

### A. Targets

In view of the industry characteristics, CHT is high in energy consumption with Scope 2 emissions accounting for over 96% of Scope 1 and 2 emissions. According to the IEA WEO 2019 report, renewable energy is one of effective method for carbon reduction. To this end, CHT refers to international reports to set the targets of 40% of renewable energy in 2030 and 100% of renewable energy in 2040, while applying for RE100.

## **B.** Strategies

The IEA report points out that the most effective ways to reduce carbon emissions are (1) improving energy efficiency and (2) using renewable energy. Therefore, CHT adopts the two recommendations for carbon reduction from IEA, including:

(1) Reducing energy consumption from the source by improving energy efficiency, including but not limited to improving energy efficiency in equipment in IDCs, replacing old equipment, and maintaining and optimizing existing equipment and facilities;

(2) Actively sourcing renewable energy, including the construction and purchase of renewable energy fields, pure green energy procurement, renewable energy certificates, energy storage equipment development and other projects.

Besides increasing energy efficiency, CHT has constructed its own renewable energy farm (with 4,506 kWp of capacity) to reduce energy consumption from 1,509.09 MWh in 2020 to 1,428.25 MWh, which is equivalent to a carbon reduction of 51,148.808 tCO2e at 5.66%. In addition, CHT has purchased land-based wind power and photovoltaic energy with an annual power generation capacity of 62 million kWh for the short term. CHT will focus on offshore wind power in the medium and long term. It is actively negotiating with offshore wind power developers in bidding and continuing to build energy farms for self-consumption and purchase certificates.

#### C. Performance over the Years

CHT's used of renewable energy from 2019 to 2021 is shown in Table 10.

Year	Total Power Consumption (MWh)	Renewable Energy Consumption (MWh)	Proportion of Renewable Energy (%)
2019	1,350,660	81,932	6.07%
2020	1,575,811	87,632	5.56%
2021	1,479,259	89,979	6.08%

Table 10. Use of Renewable Energy

Note: The 2022 GHG inventory and verification is expected to be completed in April 2023 (including total power and renewable energy consumption).

#### 4. Power Usage Effectiveness (PUE) for Internet Data Centers (IDCs)

PUE (Power Usage Effectiveness) is the standard for calculating IDC energy conservation. The ratio of IDCs' "total power consumption" to "power supply to IT equipment" is calculated. The lower the PUE value, the less electricity consumed by air conditioners and non-IT equipment in the data centers. The ideal PUE ratio is 1.0. As a matter of fact however, there is a large amount of electricity consumed by non-IT equipment such as air conditioners in the data centers. As IT equipment generates a lot of heat when it is running, it will overheat and stop functioning if there is no cooling system. Moreover, lighting and other devices consume energy in IDCs. As a result, the PUE ratio of IDCs is definitely greater than 1.0.

#### A. Targets

In view of the industry characteristics, CHT's data centers are high in energy consumption with high Scope 2 emissions from IDCs. After considering the overall carbon reduction strategy, the target for PUE in IDCs is set to decrease to 1.5 by 2030, meaning that the power consumed by air-conditioning, lighting and other power-consuming equipment in the IDCs will decrease. This will help the Company reduce carbon emissions and meet the requirements of SBT ICT carbon reduction targets.

#### **B.** Strategies

CHT will reduce the PUE and need for power of IDCs. For the moment, the energy-saving plan for ICT IDCs (including IDCs) is being implemented while engaging in dynamic energy management over the Internet by effectively taking advantage of the Intelligent Energy Network Service (iEN) it developed and the Power Operation Supervisory System (POSS) for IDCs to achieve the benefits of carbon reduction and environmental protection via technology. In addition, CHT requires that the PUE value of the newly built IDCs to be lower than 1.5. Combined with other energy-saving plans for IDCs, it is expected that the target of reducing the PUE to 1.5 will be achieved in 2030.

#### C. Performance over the Years

CHT's PUE value of IDCs for the baseline year (2020) is 1.67, and it was decreased to 1.657 in 2021.

#### 5. Carbon Pricing

To effectively promote CHT's carbon reduction targets, as well as enhancing the awareness of energy conservation and carbon reduction for all units to improve energy efficiency and change internal behaviors, CHT has formulated an internal carbon pricing system by setting NT\$1,600 per ton of carbon, with the scope covering Scope 1 and 2, including all operating sites and branches. CHT carbon pricing is implemented in three phases. The first phase is launched on July 1, 2022 with Scope 2 emissions as part of the pilot program. Carbon pricing is provided to each unit for reference with no charges for the time being. The second phase started on January 1, 2023, covering Scope 1 and 2. Carbon emissions will be calculated with carbon fee collected, as well as being included as a KPI. The third phase is including Scope 3 emissions but only when it is practically feasible. Because each unit will take carbon fees and KPI assessment into consideration, internal carbon pricing must be factored in future operations and procurement decisions, to encourage energy saving and carbon reduction in each unit and transition towards low-carbon operations.

CHT will set up a carbon fee fund as the cost for promoting energy conservation and the carbon reduction, as well as the R&D for low-carbon technologies, including encouraging

all units to propose innovative carbon reduction measures, purchase renewable energy, replace high-efficiency and energy-saving equipment, etc. Management guidelines are still under discussion and will be implemented with the approval of the Chairman and President.

#### (II) Climate change adaptation Management Measures

In view of the fact that CHT's communication equipment and facilities are all over Taiwan, and the impact of climate change will become more and more significant, CHT has formulated short-, medium-, and long-term climate change adaptation plans since 2020 to avoid the impact of long-term climate events on communication equipment and facilities. Short-term plans last 1-3 years, medium-term 3-8 years and long-term over 8 years, with adaptation plans covering 100% of the existing and newly-built operating sites and communication equipment.

Metrics	Description
Degree of climate disaster	Due to the nature of the industry, the Company's facilities/equipment are vulnerable to extreme weather
	events with damage to the facilities/equipment. In addition
	operations and an impact on revenue.

#### Table 11. Metrics Adopted by Climate change adaptation Management Strategies

CHT's climate change adaptation plan has three subitems, including short-, medium- and long-term core tasks. The details and results in 2022 are as follows.

#### Table 12. Climate change adaptation Plans and Implementation Results in 2022

Adaptation plans	2022 Operational Results/Progress
(1) Flood and Disaster Control	Action Plans for Telecommunications IDC,
<b>Telecommunications Equipment</b>	, and Buildings
Short	-term adaptation plans (1-3 years)
Continue monitoring and	• Each of the units responsible for management of our
analyzing climatic disasters	telecommunications data centers have established
(including droughts, tsunamis,	measures for preventing natural disasters, as well as
floods, wind storms, slope	business continuity and emergency response plans.
failure, and lightning stroke). In	They have also carried out planned data
the meantime, reduce disaster	evacuation/data backup and recovery drills, and in
risk, and improve disaster	2022 successfully passed third-party certification for
preparedness, disaster recovery	ISO 27001/27011.
drills, disaster response measures	• All of our telecommunications equipment have been

Adaptation plans	2022 Operational Results/Progress
and optimize our standard operating procedures for our telecommunications data centers, equipment, buildings, and facilities.	<ul> <li>equipped with weather monitoring systems. In the event of a sudden disaster, we are able to quickly grasp our network status, and prepare the appropriate rescue and repair resources according to the scale of the disaster while also constantly monitoring how the situation is developing.</li> <li>Drought prevention drills are carried out each year for our Taipei Aiguo Facility. These drills include: Flood proof doors have been installed on four exits, one each at the car path, the motorcycle path, the basement stairwell, and the basement emergency exit, as well as on the exit leading from the outdoors area on the first floor to the basement level.</li> </ul>
Reduce the reliance of our equipment and facilities on electricity, conduct a carbon inventory of our operational processes to identify areas where our greenhouse gas emissions can be reduced and improve our ability to save energy and reduce emissions. (For example, accelerating the phasing out of older and less energy-efficient data center equipment and improving our data platforms to move towards a fully-online service model).	<ul> <li>Based on a statistical analysis, we managed to conserve the most electricity in these three areas in 2022:</li> <li><u>1. Electricity (energy) conserved by fixed network server rooms</u>         Replaced older air-conditioning equipment, SMR equipment, ADSL DSLAM, V1 DSLAM, 7342 GPON OLT, and consolidated AGG-E broadband, stopped using NG SDH-UT, reduced ERI loads. Across all of our operating locations, we conserved 62.09 million kWh of electricity as of November of last year, achieving our goal to conserve 17.41 million kWh of electricity.</li> <li><u>2. Electricity (energy) conserved by mobile network server rooms (including base stations)</u>         Replaced old energy inefficient equipment, adopted the C-RAN framework for our base stations, stopped use of 2G gateway switches, adopted night sleep mode for 4G, stopped providing value-adding services, and adopted energy conservation measures in our building server rooms. In 2022, we conserved 5.52 million kWh of electricity, reducing our electricity expenses by NT\$45.99 million (savings from conserved power + changes to power contract terms and time-based electricity pricing)</li> <li><u>3. Electricity (energy) conserved by IDC server prome</u></li> </ul>

Adaptation plans	2022 Operational Results/Progress
	Procured high-efficiency, low energy consumption, and
	high heat tolerance communications equipment,
	reducing electricity consumed by air conditioning.
	Replaced electrical equipment, adopted high-efficiency
	transformers and UPS, and inverter air conditioners
	(such as magnetic centrifugal cold water mainframes, EC
	fans, and variable-frequency drives).
Mediu	m-term adaptation plans (3-8 years)
Based on climate monitoring and	• Establishing backup routing: The fragile public routes
analysis results, and taking into	to Taiwan's eastern regions are often interrupted
consideration other factors such	during typhoons or the flood season, leaving the region
as potential risks and the impact	connected through a single unprotected route and
to our business operations, we	greatly reducing the eastern region's electrical network
have taken measures to make our	stability. Through an OTN network and the WSON
telecommunications data centers,	(Wavelength Switched Optical Network) function, we
equipment, buildings, and	have been able to automatically switch and provide a
facilities more resilient to climate	wide variety of different routes, greatly improving
change. These measures include	electrical network stability.
implementing flood prevention	• Distributed routing design: We have established
and water drainage infrastructure	numerous backbone and core urban network nodes to
and establishing backup routing.	carry out cross-region information transmission and
	local information delivery. Our western data links
	utilize 5 trunk fiber optic cables, while our eastern data
	links utilize 2 trunk fiber optic cables. In this way, data
	routing is distributed, protecting our routing networks.
	• Analysis of switching and protection functions: Our
	OTN equipment supports OSNCP (Optical
	Subnetwork Connection Protection) and Restoration
	(R;) settings, and we are able to provide our electrical
	networks with 1+1, 1+R (rerouting), and 1+1+R (1+1
	protection + rerouting) protections, based on
	information category.
In order to reduce our reliance on	• Reliability is a priority for our IDC server rooms, and
electricity, gradually standardize	the PUE value is also dependent on the IT electricity
the types of locations where the	usage of our customers after they move into the
electrical equipment in our	facility. The Company has already made plans to
telecommunications data centers	gradually phase out and consolidate less energy-
are installed to avoid rooftops	efficient small-scale server rooms in order to increase

Adaptation plans	2022 Operational Results/Progress
and other areas which heat up	the overall PUE of our server rooms.
easily. In the meantime,	• Adopted more efficient and energy conserving air
adjustment the cold and hot aisles	conditioning equipment, and accelerated the process of
in our data centers, and procure	replacing older less efficient equipment in order to
more efficient energy conserving	improve the electricity utilization rates of our server
equipment with the goal of	rooms.
improving the Power Usage	
Effectiveness (PUE) of our data	
centers from bronze (PUE of	
1.94) to silver level (PUE	
between 1.43-1.67). Due to	
reliability limitations, and also	
the rate of our customers' IT	
electricity usage, we set PUE	
target to 1.5 by 2030.	
Considering the risk that a	• From an energy storage system safety perspective,
climate disaster might cause a	analyzed the UL 9540, UL9540A, and IEC62933
blackout, leading to business	safety requirements standards for our existing energy
interruption, and in cooperation	storage system, and our systems for handling energy
with the government's policy	storage battery fires and energy storage system thermal
encouraging citizens to generate	runaways. Proposed system design recommendations
their own electricity, we have	(a. ensure sufficient construction area; b. establish an
developed energy storage	effective energy storage battery monitoring system; c.
technologies and expanded the	establish fire containment zones; d. optimize
capacity of our energy storage	ventilation and fire-fighting systems for energy storage
infrastructure. We increase the	areas; e. obtain system safety certification) that can
proportion of renewable energy	serve as a basis for the Company's energy storage
used by our data centers to	safety and prevention systems, allowing the Company
reduced our reliance on	to improve communications equipment safety. The
electricity generated by petrol,	above measures are only applicable to lithium-ion
and allows us to maintain a stable	batteries, and not to lead-acid batteries.
electricity supply in case of	• Continued to procure lithium-ion batteries, and
intermittent blackouts in the	establish a timetable for independently building solar
future.	power systems for the Company's buildings in line
	with the Company's renewable energy procurement
	and policies, increasing the proportion of renewable

## Long-term adaptation plans (More than 8 years)

energy used by server rooms.

2022 Operational Results/Progress
• The Company has launched scientific research projects
on climate change in collaboration with government
and public agencies for disaster analysis. For example:
the Taiwan Climate Change Projection Information
and Adaptation Knowledge Platform
(http://tccip.ncdr.nat.gov.tw). In the future, the
Company may integrate and collaborate with industry-
academia-government organizations, and apply
climate change disaster analysis data to develop
technologies for preventing these disasters, reducing
the impact of climate change risks.
Action Plans for Network Facilities
-term adaptation plans (1-3 years)
• Conducted regular maintenance inspections based on
the specific requirements for different buildings and
equipment, and conduct regular (quarterly/annually)
inspections of the Xing Tong Building's facilities, such
as its electrical system/miscellaneous
facilities/plumbing system. Based on the inspection
results, a rolling management approach was adopted to
• 1 • • • • • • • • • • •
implement continued improvements and inspections.
<ul> <li>Established the "Operating Guidelines for</li> </ul>
<ul> <li>Established the "Operating Guidelines for Underground On-Site Self Inspections" pursuant to the</li> </ul>
<ul> <li>Established the "Operating Guidelines for Underground On-Site Self Inspections" pursuant to the "Chunghwa Telecom Main Criteria for Assessing</li> </ul>
<ul> <li>Established the "Operating Guidelines for Underground On-Site Self Inspections" pursuant to the "Chunghwa Telecom Main Criteria for Assessing External Network Equipment Maintenance".</li> </ul>
<ul> <li>Established the "Operating Guidelines for Underground On-Site Self Inspections" pursuant to the "Chunghwa Telecom Main Criteria for Assessing External Network Equipment Maintenance". Inspection items include 20 operations and equipment</li> </ul>
<ul> <li>Established the "Operating Guidelines for Underground On-Site Self Inspections" pursuant to the "Chunghwa Telecom Main Criteria for Assessing External Network Equipment Maintenance". Inspection items include 20 operations and equipment categories, including network equipment and disaster</li> </ul>

are focused on maintaining the safety of our underground cables, preventing disasters from happening and ensuring that rescue operations are sound.

• Conducted regular self-inspections each quarter, and inspections and performance assessments during the

Adaptation plans	2022 Operational Results/Progress
	<ul> <li>annual Mid-Term Inspection and External Network Equipment Maintenance Assessment.</li> <li>In the 2022, "External Network Equipment Maintenance Assessment", 39 issues were discovered across 15 inspection items in the Company's overall underground system assessment (described in attachment). These issues have been corrected within 30 days</li> </ul>
Above ground	<ul> <li>We have fully committed to building further facilities to</li> </ul>
telecommunications infrastructure: DJ box, distribution board, telecommunications enclosures, and other infrastructure supporting Fiber-to-the-Home (FTTH) connections shall continue to be built. Exchange equipment in existing cross connection cabinets shall be gradually phased out, preventing damaged equipment from causing internet outages.	<ul> <li>we have rany commuted to outlang further further to improve Fiber-to-the-Home (FTTH) network coverage. The Company plans to increase Fiber-to-the-Home coverage to above 90% across all regions by 2026, and in 2022, we increased our total Fiber-to-the-Home facilities by 8.25%, achieving 81.39% network coverage.</li> <li>Removed V1 and V2 equipment used in consolidated cross connection cabinets. In 2022, we implemented plans to reduce 3,767 pieces of such equipment (removed 2,968 pieces of V1 equipment, and 799 pieces of V2 equipment), reducing the usage of cross connection equipment and reducing the probability of network obstructions.</li> <li>Worked together with our clients to change from V to H cable networks, reducing the use of cross connection cabinets</li> </ul>
Underground cable infrastructure: By optimizing the gas-filled cable software used for laying cables in manholes, handholes, and underground tunnels, we can discover and address problematic areas in advance.	• Continued to optimize filled gas monitoring software, and gradually update to smart gas filling machines. In 2022, we replaced 60 gas filling machines, and removed 57,391 detected cable obstructions. We plan to gradually replace 120 machines in the next 3 years, and improve our obstruction advance warning system to prevent cable obstructions.
Overhead cable infrastructure: Optimize the surveying software used for transmission towers and cables, in order to inspect any power cables or transmission tower equipment experiencing issues more effectively and make	• In 2022, we completed inspections and reporting data for our overhead cables, optimized software for surveying specific targets and GIS tracks, improved safety for our telecommunications equipment, recorded and archived survey data, and simplified the survey process, preventing climate-related disasters from becoming a major obstacle.

#### **Adaptation plans**

improvements, preventing cable obstructions.

#### 2022 Operational Results/Progress

#### Medium-term adaptation plans (3-8 years)

•

Underground data center infrastructure: Update our network technologies, reduce the use of copper cables, and begin converting our cable systems to fiber-optic cable, with these technological updates allowing us to reduce the number of exchange points.

- Gradually began implementing plans to replace copper cables with fiber-optic cables. Reduce the use of copper trunk cables by adopting MSAN equipment and technologies in our cross-connection cabinets. Convened meetings when necessary to discuss strategies and plans for implementing these actions. As of 2022, our progress for our POC locations are as follows: As of 2022, our progress for our POC locations are as follows: Copper cable usage reduced by 9.96% for Taipei Business Office- North One Computer room, 10.70% for New Taipei Business Office- Fuhe Computer room, 5.01% for Taoyuan Business Office- International Airport Computer room, 2.79% for Taichung Business Office- Tianxin Computer room, and 4.78% Nantou Business Office-Fuliao Computer room.
- Continued operations to replace copper cables with fiber-optic cables, and to convert to MSAN. Reduced usage of exchange points and cross connection cabinets, reduced utilization rate of copper cables in cross connection cabinets, and, through adopting NGCO technology, reduced the number of exchange point server rooms.
- Continued implementing the POC project for reducing use of copper cables in server rooms. We plan to be able to complete consolidation operations for the Taoyuan International Airport server room by 2025, with current consolidation and conversion progress at approximately 35%.

	approximately 35%.
Above ground	• We have fully committed to building further facilities
telecommunications	to improve Fiber-to-the-Home (FTTH) network
infrastructure: Accelerate	coverage. The Company plans to increase Fiber-to-the-
converting our DJ boxes,	Home coverage to above 90% across all regions by
distribution boards, and	2026, and in 2022 we increased our total Fiber-to-the-
telecommunications enclosures	Home facilities by 8.25%, achieving 81.39% network

Adaptation plans	2022 Operational Results/Progress
to use fiber-optic cable, gradually phasing out the use of copper cables and exchange equipment from cross connection cabinets.	<ul> <li>coverage.</li> <li>Reduced V1 and V2 equipment in consolidated cross connection cabinets. Plans implemented in 2022 helped conserve 1.514 million kWh of electricity (Reduced V1 electricity consumption by 1.01 million kWh, and V2 electricity consumption by 504,000 kWh). Empty cross connection cabinets have been reutilized. In the past 8 years, we have worked together with exchange points to reduce and consolidate our operations, and have worked together with our clients to continue converting older cables to fiber optic cables.</li> </ul>
Underground cable infrastructure: Accelerate converting all cables laid in manholes, handholes, and underground tunnels to fiber- optic cables, reducing the number of copper cables used.	<ul> <li>Launched the server room's POC cable conversion and copper cable removal project, which plans to remove 2,611 km of copper trunk cable by 2026.</li> <li>Implemented project to replace copper cable with fiber-optic cable. Across all regions, established and implemented annual schedules for removing 66.9km of underground cables from 2022 to 2026. Continued implementing policies to reduce usage of copper cables, and reduce use of these cables in manholes, handholes, and underground tunnels.</li> </ul>
Overhead cable infrastructure: Wireless networks shall gradually replace wired networks for our transmission towers and overhead cables. This replacement process shall begin being implemented in mountainous and more remote regions.	• Prioritized installing FWA in regions where fiber-optic cable cannot be easily laid, substituting fixed broadband networks with mobile networks, and reducing construction costs. In 2022, we installed 27 routes for MOD HD.
Long-tern	n adaptation plans (More than 8 years)
Implement plans to adopt the use of AI in our business operations. Transform our current decentralized system for managing traditionally manual operations into a more	• Cable maintenance has included internal and external cables, facilities, equipment and client terminal equipment. The Company has developed operational and maintenance management systems for managing the operational and maintenance functions required for each of these facilities and equipment.

Adaptation plans	2022 Operational Results/Progress	
systematic, automated, smart,	management and monitoring systems have also	
and centralized system. This	continued to be optimized, following the constant	
would allow us to stay on top of	evolutions of network technology and equipment. We	
potential climate disaster risks at	focused on making these processes more systematic,	
all times, improving our	automated, smart, and consolidated as our	
adaptation plans and ability to	development goals, in order to avoid having to re-	
respond rapidly.	invest resources into redundant efforts.	
	• In order to inspect, repair, and assign labor to address	
	client equipment issues, we have collaborated to	
	developed the iTRIS system as a replacement for the	
	original eTRIS system. This new system is able to	
	integrate inspection and repair operations for various	
	different issues, and also possesses innovative new	
	system functions that make it more consolidated and	
	smart.	
(3) Climate Change Adaptation	Action Plans for Cellular Base Station Networks	
Shor	t-term adaptation plans (1-3 years)	
Improve safety: Periodically	Established the Main Criteria for Assessing Mobile	
inspect and repair our base	Communications Equipment. Inspected and repaired base	
station's cell towers / equipment	stations every six months, with these procedures including an	
/ electrical supply equipment,	external alerts test, battery discharge test, firefighting	
and gradually replace older	equipment inspection, inspection of how the air-conditioning	
electrical equipment to prevent	system is operating, and fan filter cleaning. We completed	
accidents from occurring due to	inspection and repair of all of our base stations in 2022,	
aging equipment.	achieving a successful inspection and repair rate of 100% and	
	completing all improvements.	
Improve electricity supply:	• Adopted C-RAN architecture for 5G networks. When	
Convert base stations into C-	planning the construction of C-RAN server rooms, the	
RAN architecture, installed in	Company has determined the server room	
data centers with a stable	requirements, including their electricity	
electricity supply and sufficient	consumption/air-conditioning/space requirements,	
backup electricity sources.	together with the fixed network planning office,	
	electricity office, and the head office's administration	
	and asset development office, confirming the	
	electricity required for each server room and	
	collaborating on other construction issues. We have	
	also adopted a dual power supply to provide a reliable	
	supply of power to our base stations.	

Adaptation plans	2022 Operational Results/Progress
	• At the moment, we have already constructed 16,000
	5G base stations across all regions. In line with plans
	to increase 5G network coverage in 2023, we have
	continued to build C-RAN server rooms to
	accommodate our base station. We plan to increase our
	proportion of C-RAN servers across our entire
	network to above 85%.
Reduce electricity demand:	• Our electricity conservation measures have included
Natural ventilation/exhaust fans	gradually replacing old energy inefficient equipment,
shall be incorporated into our	implementing measures to reduce electricity
base stations, and RU radio	consumed for air-conditioning at our base stations,
frequency equipment shall be	adopting the C-RAN architecture for our base stations,
installed outdoors, reducing our	stopping use of 2G gateway switches, adopting night
electricity consumption. We shall	sleep mode for 4G, stopping provision of value-adding
also halt support of our 3G	services, and adopting energy conservation measures
systems, reducing electricity	in our building server rooms. In total, we saved 60.4
needs and operational and	million kWh of electricity in 2022.
maintenance costs.	
In line with the construction of	• In line with the construction of our 5G N2100 base
our 5G N2100 base stations, shut	stations, we have shut down 3G F2 cells, effectively
down 3G F2 cells, and effectively	utilizing the 3G U2100 frequency. From 2021 to 2022,
utilize the 3G U2100 frequency.	after shutting down our 3G F2 cells, we have managed
Extend 5G signal coverage to	to save 3.7 million kWh of electricity. In the future, we
achieve the twin goals of	shall continue to follow our 3G Sunset timeline and
reducing our electricity	implement these measures on a larger scale in order to
requirements and our	reduce the energy consumed by our base stations.
maintenance and operational	
expenses.	
Mediu	m-term adaptation plans (3-8 years)
Implement plans to adopt the use	• Relying on the multi-band properties of 4G, we have
of AI in our business operations.	implemented smart electricity-conserving measures
Transform our current	for our 4G base station cells (reducing the number of
decentralized system for	usable frequencies) during the low-traffic nighttime
managing traditionally manual	hours. In 2022, these measures were in place for 5
operations into a more	million cell hours, saving us 1.05 million kWh of
systematic, automated, smart,	electricity. We plan to implement these efforts on a
and centralized system. This	larger scale in the future in order to reduce our energy
would allow us to stay on top of	consumption.

Adaptation plans	2022 Operational Results/Progress
potential climate disaster risks at	
all times, improving our	
adaptation plans and ability to	
respond rapidly.	
Long-tern	n adaptation plans (More than 8 years)
Improve the ability of our base	• Promoted green base stations, utilized renewable
stations to survive disasters, with	energy sources such as wind and solar to improve base
a primary focus on maintaining	station backup.
electricity supply. A secondary	• 4G base stations are already protected by automatic
concern is the stability of our	multiple route switching while transmitting across the
transmission cables, and	OTN network. Electrical systems for 5G base stations
strengthening our backup	have also gradually been converted to MSER circuits,
systems. Establish systems for	and also provided with backup and protection systems.
protecting our transmission cable	• 5G Mobile network Adopt the C-RAN architecture for
networks, such as by establishing	base stations, and the modules and routes important for
backup routing and equipment	MBH (Mobile Backhaul) transmission aggregation
redundancy.	equipment are to be protected by backup recovery
	mechanism. Continue to develop maintenance and
	operational tools to promote smart management and
	maintenance, improve the network monitoring system,
	and Access network Cyber resilience.
	• In order to ensure reliable transmissions from our base
	stations, we have not only considered the appropriate
	adoption of FSO (Free-Space Optical Communication)
	to replace the older narrowband microwaves that
	cannot be used for 4G or higher transmissions, but may
	also in the future adopt the use of commercial low
	earth orbit satellites, using the properties of these
	broadband signals to serve as an important backup
	transmissions method for our base stations.

## (III) Supply Chain Carbon Reduction Management Strategies

With the Paris Agreement in place, we are heading towards an era of low-carbon economy. As part of the IT&C industry, CHT has to understand and respond to the potential impact of climate change issues and formulate appropriate response strategies and actions in a timely manner.

CHT's supply chain carbon management has three targets: 1. Improving suppliers'

knowledge of climate change 2. Collecting information on GHG emissions 3. Communication and incentives (to change supplier behavior). First of all, CHT took the lead in joining the CDP Supply Chain program in 2017, allowing suppliers to start from understanding climate change and move towards effective carbon management. The "Sustainable Partner Certification" was launched at the same time to grade suppliers into 4 levels based on their category and importance according to the audit results, including gold, silver, bronze and participation. Those who fail to qualify will receive guidance by way of the improvement mechanism within a certain period of time. Graded suppliers can obtain corresponding labels, which bring additional points during future tenders. We will also promote incentive mechanisms in the future to encourage suppliers to develop products and services that mitigate climate impacts.

In addition, CHT plans to introduce product carbon footprints with the ultimate target of drawing attention to the Company's products with reduced carbon. The product carbon footprint life cycle includes carbon emissions of the supply chain. Therefore, in order to quantify the product carbon footprint and promote carbon reduction, CHT needs to work with suppliers to promote the Company's business opportunities for low-carbon products.

In addition, CHT clearly understands that big suppliers have to be targeted first before the scope is expanded to include all suppliers year by year in order to promote energy conservation and carbon reduction in the entire industrial chain. To this end, we target suppliers with a high proportion of purchase amount and include them in the Scope 3 GHG inventory. While conducting Scope 3 GHG inventory, CHT provides guidance and explanations to all selected suppliers to ensure that suppliers are capable of providing data on GHG, indirectly assisting suppliers in understanding GHG inventory requirements and building inventory capabilities. In the future, CHT will continue to expand the scope of supplier inventories and hold individual meetings for guidance and explanations.

- A Quick Look at CHT's CDP Supply Chain Program in 2021
- (1) 49% of suppliers responded to CHT's CDP questionnaire (with a global response rate of 49%)
- (2) The total carbon reduction of CHT's supply chain is about 48.14 million tCO2e
- (3) 59% of suppliers have engaged in actions towards energy saving and carbon reduction
- (4) 79% of suppliers incorporate climate change into long-term business strategy planning (with a global average of 83%)
- (5) 62% of suppliers have set carbon reduction targets
- (6) 72% of suppliers already have a process for risk assessment related to climate change

## (IV) Opportunities for Innovating Climate Products Analysis of Significant Climate Opportunities

According to the results of CHT's assessment of climate change risks and opportunities, energy sources have the highest weight among all opportunities as material opportunities. After the UN passed the Paris Agreement, countries and companies have paid increasing attention to climate change issues and set carbon reduction targets. International companies have further included upstream suppliers to take actions towards carbon reduction. For example, Microsoft has set the target of achieving negative carbon emissions by 2030 by including suppliers in the scope. Therefore, for IDC services CHT provides, some customers have expressed the demand for IDCs to use renewable energy.

To respond to the needs of all stakeholders, CHT set the target of fully adopting renewable energy in IDCs by 2030. This will help CHT stabilize or improve the business of IDC services. According to the international organization Statista, the projected Compound Annual Growth Rate (CAGR) for the IDC market between 2023 and 2027 is 4.66%.

In view of the fact that all countries and key international customers have set net zero emission targets, CHT can realize the growth of IDC business through reaching the target of fully adopting renewable energy in IDCs by 2030 under the IEA STEPs and IEA NZE climate scenarios. The analysis and calculation shows that CHT can expect to increase its net profit by approximately NT\$1.2 billion in 2027.

To achieve this target, CHT adopts two major carbon reduction proposals from the IEA, namely improving energy efficiency and adopting renewable energy. Projects that can improve energy efficiency and reduce power consumption from the source include but are not limited to improving the energy efficiency of IDCs, replacing old equipment, repairing and optimizing existing equipment and facilities, actively sourcing renewable energy, including the construction and purchase of renewable energy fields, pure green energy procurement, renewable energy certificates, energy storage equipment development and other projects to gradually increase the proportion of renewable energy.

Corresponding Material Opportunity	Metrics	Description
Energy Source	Proportion of renewable energy in IDCs	Since enterprises are paying more and more attention to carbon reduction results of upstream suppliers, CHT's IDC service customers have expressed the demand for using renewable energy in IDCs. Therefore, the Company has set the

**Table 13. Metrics for Climate Opportunities** 

target of adopting 100% of renewable energy in
IDCs by 2030, which will help maintain or
enlarge the IDC market.

#### 2. Green Products and Services

With governments and companies around the world setting net zero emission targets, the low-carbon economic transition has been placed in the spotlight. To speed up industrial transformation and upgrading, the Taiwanese government proposed the 5+2 Industrial Innovation Plan, including building an innovative IoT ecosystem, which is one of CHT's core businesses. CHT complies with national policies and combines forward-looking ICT technologies to propose low-carbon solutions, including engaging in the energy-saving transition of smart cities/factories/buildings by taking advantage of ICT technologies such as 5G, IoT and data innovation, effectively assisting customers in moving towards the low-carbon economic transition and realizing revenue growth for CHT.

CHT has set the target for green products and services taking up its total revenue at 20%. In recent years, CHT has invested considerable resources into the research and development of emerging technologies such as 5G, AI, big data analysis, and the Internet of Things to master key technologies in the ICT industry and enhance the competitiveness of its core products. In 2021, CHT invested NT\$3.687 billion in R&D, accounting for approximately 1.75% of consolidated revenue.

CHT has formulated long-term business development plans as follows:

- (1) Actively expanding emerging businesses, making good use of the R&D resources of Chunghwa Telecom Laboratories and the capacity of strategic partners to build the industrial ecosystem, promoting smart services and solutions for corporate customers and consumers, improving the operational efficiency of corporate customers, enhancing the well-being of consumers, expanding domestic and overseas markets to become the leader of smart life and the enabler of the digital economy.
- (2) Simultaneously strengthening the Company's operating costs and procurement benefits through smart technologies, digitalization, network virtualization, software-defined networking and other similar technologies, increasing the output/input ratio of resources, and effectively optimizing investment and cost of construction.

In 2020 and 2021, the revenue of CHT's main green products was NT\$6.074 billion (about 3% of total revenue) and NT\$8.622 billion (about 4% of total revenue), including cloud, IoT (including iEN, IVS, ITS and smart buildings). It is estimated that in the next three years, the average annual growth rate will be greater than 3%, with the cumulative revenue reaching NT\$26.6 billion.

#### 2. Low-carbon Products

#### (1) IDCs and cloud services

CHT's IDCs are green data centers with high energy efficiency (PUE 1.657), and its power consumption efficiency is much higher than that of traditional data centers (PUE 1.9). The Company manages more than 9,000 cabinets for users, many of which are international brands, and some which have set Scope 3 reduction targets. Therefore, the Company will help customers reduce Scope 3 GHG emissions by improving the energy efficiency of IDCs.

As the leading service provider Taiwan's telecommunications industry and IDCs, CHT insists on providing excellent service quality. To this end, it obtained a number of domestic and foreign professional certifications such as TIA-942 Rated 3, Uptime Institute M&O, ISO 27001, ISO 45001, ISO 50001 and ISO 14001, covering data center design/maintenance/safety management, environment, safety and health, energy conservation and environmental protection, payment card security, cloud services, etc. In the meantime, it continues to plan multiple data centers across the country, adhere to the service philosophy of "achieving excellence with professional expertise," so that the customers can concentrate developing their business, accelerating business development, staying updated with business opportunities and achieving excellence.

#### (2) MOD services

MOD provides customers with multimedia services such as on-demand video, applications and program channels provided by operators. CHT provide MOD set-top boxes with the subscription of MOD services, and the set-top boxes work as a medium that allows users to watch programs on different channels. The Company is actively improving the energy efficiency of MOD set-top boxes, which will reduce the power consumption at the user end. In addition, the number of MOD users reached 2.06 million in 2021. After multiplying the amount of energy saving by the number of all users, the carbon reduction would be substantial.

CHT introduced BS 8001 circular economy in 2021, with MOD service as the target. It passed the BS 8001 circular economy assessment in October 2021 as the first telecom operator in Taiwan to pass the circular economy assessment, hoping the industry chain can drive the development of the circular economy business model and move towards the vision of a sustainable cycle.

#### **VII.** Conclusion

As the leader of Taiwan's telecommunications industry, CHT shoulders the responsibility for the sustainable development of Taiwan and the industry chain. Climate change has become a topic that the industry, government, academia, and research circles need to face. The Secretary-General of the United Nations has also called on governments and enterprises around the world to step up their work on climate change.

CHT took the lead in calling for the telecommunications industry to introduce TCFD in 2018 and became a supporter of TCFD. In 2020, CHT introduced TCFD and became the first telecom operator in the world to obtain the TCFD conformity statement of the highest level), hoping to encourage Taiwan and the industry chain to attach great importance to the issue of climate change.

CHT will continue to implement the TCFD project this year by building up on the results already achieved from the ongoing TCFD project, reexamining and assessing risks and opportunities associated climate change CHT faces, before deciding material risks include policy and legal risks as well as acute ones, and climate opportunities come from energy source. Therefore, the Company must proactively manage the risks and opportunities to enhance CHT's financial performance. After the audit by a third-party international organization, the British Standards Institution, CHT once again obtained the conformity statement of the highest level (Level 5+: Excellence grade), showing that the Company's climate change management framework is in line with the recommendations and requirements of TCFD.



Figure 4. TCFD Maturity Map

CHT plans to incorporate the review of major capital expenditures into climate change issues in the future. For example, when purchasing data center equipment, energy efficiency and eco-friendly materials will also be included in the review of major capital expenditures. CHT will continue to optimize the TCFD management framework and conduct climate risk and opportunity analysis on the value chain to stay updated with the risks and opportunities brought about by climate change, plan in advance and reduce the operational and financial impact, helping CHT achieve a resilient business model as part the effort to transition towards a low-carbon economy. In addition, the introduction of TCFD also helps CHT communicate with internal and external stakeholders by disclosing information on climate change on the official website and CSR report, as well as filling in the international ESG questionnaire, etc. This allows stakeholders to understand CHT's climate change management policies and strategies to make it a transparent and reliable telecom operator.

Appendix	I.	TCFD	Index
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Core Element	Disclosure	Chapter	頁碼 Page Number
	a) Describe the Board's oversight of climate-related	<ul> <li>III-(I) Board of Directors'</li> <li>Oversight of Climate-related</li> </ul>	6
	risks and opportunities.	Risks and Opportunities	
Governance	b) Describe management's role in assessing and managing risks and opportunities.	<ul> <li>III-(II) Assessment and Management of Climate- related Risks and Opportunities by the Sustainable Development Committee</li> </ul>	6
	a) Describe the climate-related risks and opportunities the organization has identified over the short, medium, and long term.	<ul> <li>V-(II) Physical Risks</li> <li>V-(III)Transition Risks</li> </ul>	19 21
	b) Describe the impact of climate-	• V-(II) Physical Risks	19
	related risks and opportunities	• V-(III)Transition Risks	21
Strategy	on the organization's businesses, strategy, and financial planning.	<ul> <li>VI-(I) Climate change mitigation Management Strategies</li> </ul>	23
	<ul> <li>c) Describe the resilience of the organization's strategy, taking into consideration different climate-related scenarios, including a 2° C or lower scenario.</li> </ul>	• V Scenario Analysis for Climate Change Risks	19
	a) Describe the organization's processes for identifying and	<ul> <li>IV-(I) Process for Identifying Climate-Risks and Opportunities</li> </ul>	9
Risk Management	assessing climate-related risks.	<ul> <li>IV-(II) Process for Assessing Climate-Risks and Opportunities</li> </ul>	11
	b) Describe the organization's processes for managing	• IV-(III) Process for Managing Climate-Risks and	13

	climate-related risks.	Opportunities	
	c) Describe how processes for	• IV-(III) Process for Managing	13
	identifying, assessing, and	Climate-Risks and	
	managing climate-related	Opportunities	
	risks are integrated into the		
	organization's overall risk		
	management.		
		• VI-(I) Climate change	23
	a) Disclose the metrics used by	mitigation Management	
	the organization to assess	Strategies	32
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	strategy and risk management	Measures	44
	process.	• VI-(IV) Opportunities for	
		Innovating Climate Products	
	b) Disclose Scope 1, Scope 2, and,	• VI-(I) Climate change	23
	if appropriate, Scope 3	mitigation Management	
	greenhouse gas (GHG)	Strategies	
	emissions, and the related		
Matrice and	risks.		
Targets		• III-(II) Assessment and	6
Targets		Management of Climate-	
		related Risks and	
		Opportunities by the	
	a) Describe the targets used by	Sustainable Development	
	the preserved in targets used by	Committee	
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	performance against targets.	• VI-(II) Climate change	
		adaptation Management	
		Measures	44
		• VI-(IV) Opportunities for	
		Innovating Climate Products	

## Appendix II. Third-party Conformity Statement

bsi.		bsi By Rayal Charter
Conform	nity Stateme	ent
Climate related Conformity State	l Financial Disclosure ment	
Issued to:	Chunghwa Telecom Co., Ltd. No. 21-3, Sec. 1, Xinyi Rd., Zhongzheng Dist., Taipei City 100012 Taiwan	中華電信股份有限公司 臺灣 台北市 中正區 信義路一段 21-3 號 100012
Holds Statement No:	CFD 783789	
consistent about elements and hav 依據 TCFD 準則要 分析展示如下: 中華電信股份有用 這些訊息在風險不 有效揭露的七個质 The maturity mox 奧氟候相關的財系	the risks and opportunities and its finance we been prepared by seven principles for 求及中華電信股份有限公司氣候相關財務 &公司遵循氣候相關財務揭露(TCFD)相 m機會及其財務影響方面清晰,可比較且- 就則進行了準備。 del for the Climate-related Financial Disc 防揭露的成熟度模型為[第五級 Plus: 優勢 SI: Tanaging Director BSI T	cial impact. The disclosures cover four core effective disclosures. 時餐業報告書,進行符合性及成熟度查核其結果 關建議與要求,揭露與氣候相關的財務訊息, 一致。揭露內容涵蓋四個核心要素,並已根據 losures is Level 5+: Excellence grade. 到等級。
	Managing Director bot i	aiwan, reta ru
Latest issue: 2023-03-	06 Expiry date: 2024-03-05	Dages 1 of 2
The British Standards Institution	2	making excellence a babit

		lle ll
Location	Conformity Check O	verall Result
Chunghwa Telecom Co., Ltd. No. 21-3, Sec. 1, Xinyi Rd., Zhongzheng Dist., Taipei City 100012	Financial Disclosures is grade.	the Climate-related Level 5+: Excellence
Taiwan 中華電信股份有限公司 <b>豊満</b> 台北市 中正區 信義路一段 21-3 號 100012	與氣候相關的財務揭露 Plus:優秀]等級。	的成熟度模型為 <u>[第五線</u>
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