



2022 ESG Milestones

1
Jan

- Only Outstanding Entity, National CIP Designated Exercise for Critical Infrastructure Protection from the Executive Yuan
- "Fastest 5G" and "Fastest Mobile Network" in Taiwan during Q3-Q4 2021 of Speedtest Awards 2021
- Taiwan's Arts & Business Award – Golden from the Ministry of Culture
- The National Brand Yushan Award (the only ICT service company to receive the award) from Enterprise Competitiveness Development Association



2
FEB

- The Sustainability Yearbook Rankings – Bronze Class from S&P Global

6
JUN

- Double Platinum Awards in Reader's Digest Trusted Brand
- MSCI ESG rating to A



9
SEP

- Digital Transformation Revolution Award - Overall Digital Transformation Award (Service Industry Vanguard Award), First Prize from Harvard Business Review.
- No. 13 in the Large Enterprises, Excellence in Corporate Social Responsibility Award from Common-Wealth Magazine



4
APR

- Awarded Top 5% of the Corporate Governance Evaluation from the Taiwan Stock Exchange Corporation

7
JUL

- "Fastest 5G" and "Fastest Mobile Network" in Taiwan during Q1-Q2 2022 and the "Fastest 5 Years in a Row Award" in Taiwan of Speedtest Awards 2022



5
MAY

- Double First Prize in the 18th Annual Corporate Social Responsibility & ESG Award – Overall Performance and Outstanding Program: Elderly-Friendly Group by Global Views Monthly



8
AUG

- 3 Golden, 2 Silver and 2 Bronze Awards in Taiwan Sustainability Action Award from Taiwan Institute for Sustainable Energy
- 2022 Taiwan Telecommunication Services Company of The Year and 2022 Taiwan 5G Services Customer Value Leadership Award from Frost & Sullivan
- Microsoft Taiwan "Top CSP Direct Partner"



10
OCT

- Best Products – Yushan Award of The National Brand Yushan Award from Enterprise Competitiveness Development Association
- Special Award for Digital Resiliency in Taiwan – Future Enterprise Awards from IDC
- The investment drama, "Tavern by the Lethe", won The Creative Award from Golden Bell Awards
- The "Taipei Fintech Investor Award" for excellence from Taiwan Financial Services Roundtable and Taiwan Academy of Banking and Finance
- One of the FTSE4Good TIP Taiwan ESG Index Constituents



11
NOV

- "Sports Enterprise Certification" and "Highest Honor in Sports Promotion Award" from Sports Administration, Ministry of Education
- "Happiness Enterprise - Technology Research and Development" Gold Award from 1111 Job Bank
- "Service Innovation Award" in the Evaluation of 5G Smart Transportation Subsidy Program from the Ministry of Transportation and Communications
- 4th Global Best Practice of IOT and Smart Service Golden Dragon Award from Taiwan Internet Of Things Alliance (TIOTA)
- 13 awards including "Taiwan Corporate Sustainability Award (TCSA)" and "Global Corporate Sustainability Awards (GCSA)" from Taiwan Institute for Sustainable Energy
- S&P Global Ratings "AA" long-term issuer credit ratings, top of the global telecom services; Taiwan Ratings "twAAA" long-term issuer credit ratings



12
DEC

- Best Customer Service Innovation System Application Enterprise and Best Customer Service Provider Award from Taiwan Contact Center Development Association
- Recipient of the "Special Excellence Award" in the Critical Infrastructure Protection Exercise organized by the Executive Yuan for three times
- Included in the Dow Jones Sustainability Indices (DJSI) in both the World Index and Emerging Markets Index
- "National Sustainable Development Award" from the Executive Yuan
- The World's Top Female-Friendly Companies by Forbes.
- The application of 5G Smart Harbor received 2022 Asia Communication Awards from Total Telecom
- "Excellent Marketing Enterprise Support for Domestic Agricultural Products" from the Agriculture and Food Agency, Council of Agriculture, Executive Yuan
- Four first-place rankings during Q1-Q2 2022 from Opensignal, the only company in Taiwan to be awarded by two international authoritative institutions for being the fastest in 5G network speed
- "ESG Corporate Award - Jade Award" from The Asset magazine

