

Welcome to Chunghwa Telecom's 15th Environmental, Social, Governance (ESG) Report. This report is published in both Chinese and English on a dedicated ESG website. This Report discloses our efforts and results in practicing corporate sustainability in 2021, so that stakeholders that care for us may better understand and trust in the results of our commitment in corporate sustainability management.



* https://www.cht.com.tw/en/home/cht/esg/esg-report/sustainability-esg-report Q

Reporting Period and Scope

This report discloses the Company's ESG management policies, material issues, countermeasures, initiatives and results between January 1 and December 31, 2021. The scope of Report encompasses 100% the operating sites of Chunghwa Telecom, while sections with different scope of disclosure shall be noted. However, to ensure complete coverage, parts of the report include descriptions of initiatives and results from 2020 to 2022.

References

| Issuing Organization | Item |
|--|--|
| The Global Reporting Initiative, GRI | GRI Standards: Core option |
| | G3.1 Telecommunications Sector Supplement |
| The International Integrated Reporting Council, IIRC | International <ir> Framework</ir> |
| Sustainability Accounting Standards Board, SASB | Telecommunication Services Sustainability Accounting Standard, SASB |

How to Read the Report

S

Strategy

Develop strategies and commitments

M

Management

Management mindsets and mechanisms

A

Action

Important projects and actions

R

Response

Stakeholder requests and responses

T

Target

Future outlook, targets and plans

Indicator

The GRI, SASB, and Chunghwa Telecom's own Indicators

Assurance

Content and data of this report have been reviewed and assured by SGS Taiwan Ltd. based on the "Core" option of GRI Standards for compliance with the Core elements of GRI Standards and AA1000 AS (2018) Type 2 High Assurance Standards and requirements of the Integrated Reporting Framework and Telecommunication Services Sustainability Accounting Standard, SASB.

Feedback

If you have any feedback to share, please do not hesitate to contact us through:

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Topics of GRI Standards
Accounting Metrics of SASB
Chunghwa Telecom's Indicator

Unless otherwise specified, all currency units used in this report's financial data are by default New Taiwan Dollars (NT\$).