

The United Nations Global Compact

| Areas | The Ten Principles | Page |
|-----------------|--|-------------|
| Human Rights | Businesses should support and respect the protection of internationally proclaimed human rights; and | p.96-98 |
| | make sure that they are not complicit in human rights abuses. | p.96-98 |
| Labour | Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining; | p.22-23, 79 |
| | the elimination of all forms of forced and compulsory labour; | p.96-98 |
| | the effective abolition of child labour; and | p.96-98 |
| | the elimination of discrimination in respect of employment and occupation. | p.78 |
| Environment | Businesses should support a precautionary approach to environmental challenges; | p.50-55 |
| | undertake initiatives to promote greater environmental responsibility; and | p.112-131 |
| | encourage the development and diffusion of environmentally friendly technologies. | p.112-121 |
| Anti-Corruption | Businesses should work against corruption in all its forms, including extortion and bribery. | p.22 |

Sustainability Accounting Standards Board, SASB Index

For corresponding information and page numbers, please refer to the 2021 CHT SASB Report. [🔗](#)

Table 1. SASB Topics and Accounting Metric

| SASB Topic | SASB Code | Accounting Metric | Page |
|---------------------------------------|--------------|---|------|
| Environmental Footprint of Operations | TC-TL-130a.1 | 1. Total energy consumed 2. Percentage grid electricity 3. Percentage renewable | p.4 |

| SASB Topic | SASB Code | Accounting Metric | Page |
|---|--------------|---|------|
| Data Privacy | TC-TL-220a.1 | Description of policies and practices relating to behavioral advertising and customer privacy | p.4 |
| | TC-TL-220a.2 | Number of customers whose information is used for secondary purposes | p.5 |
| | TC-TL-220a.3 | Total amount of monetary losses as a result of legal proceedings associated with customer privacy | p.5 |
| | TC-TL-220a.4 | 1. Number of law enforcement requests for customer information 2. Number of customers whose information was requested 3. Percentage resulting in disclosure | p.5 |
| Data Security | TC-TL-230a.1 | 1. Number of data breaches 2. Percentage involving personally identifiable information (PII) 3. Number of customers affected | p.7 |
| | TC-TL-230a.2 | Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards | p.7 |
| Product End-of-life Management | TC-TL-440a.1 | 1. Materials recovered through take back programs, percentage of recovered materials that were 2. Reused 3. Recycled 4. Landfilled | p.9 |
| Competitive Behavior & Open Internet | TC-TL-520a.1 | Total amount of monetary losses as a result of legal proceedings associated with anti-competitive behavior regulations | p.9 |
| | TC-TL-520a.2 | Average actual sustained download speed of 1. Owned and commercially-associated content 2. Non-associated content | p.9 |
| | TC-TL-520a.3 | Description of risks and opportunities associated with net neutrality, paid peering, zero rating, and related practices | p.10 |
| Managing Systemic Risks from Technology Disruptions | TC-TL-550a.1 | 1. System average interruption frequency and 2. Customer average interruption duration | p.12 |
| | TC-TL-550a.2 | Discussion of systems to provide unimpeded service during service interruptions | p.12 |

Table 2. Activity Metrics

| SASB Code | Activity Metric | Page |
|-------------|---------------------------------|------|
| TC-TL-000.A | Number of wireless subscribers | p.13 |
| TC-TL-000.B | Number of wireline subscribers | p.13 |
| TC-TL-000.C | Number of broadband subscribers | p.13 |
| TC-TL-000.D | Network traffic | p.13 |