2020 ESG Milestones



"Intelligent Community of the Year" from Intelligent Community Forum "Voice Assistance APP" for the Visually Impaired shortlisted in GSMA GLOMO Awards

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Awarded Top 5% of the Corporate Governance Evaluation from the Taiwan Stock Exchange Corporation

> Epidemic Prevention Medal from the Executive Yuan 2020 Smart City Outstanding Contribution Award -Smart Health from Taiwan Smart City Association



Smart Agricultural Service awarded with "2020 Smart City Innovative Application Award" from Taipei Computer Association Inclusion in the Emerging Market Index of DJSI



• Excellence in Corporate Social Responsibility Award from CommonWealth Magazine Top 10 in "Large Enterprises"



 SGS-Taiwan_CSR Supply Chain Management Excellence Award

SGS Taiwan_ Personal Information Management Awards National Communications Comissions_The first telecom service provider certified with NCC IS2051 and PLMN12 TAF

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- Red Hat, Inc. APAC Innovation Awards 2020
- Silver Prize and Bronze Prize of the 2020 PwC's CSR Impact Awards



Climate Leadership Award



 2020 Frost & Sullivan Best Practices Awards "2020 Taiwan Cloud Infrastructure Service Provider of the Year", "2020 Taiwan Mobile Service Provider of the Year", and "2020 Taiwan Data Center Service Provider of the Year"



- S&P Ratings: rated "AA" in foreign long-term rating

Best Smart Customer Service System Application and Best Enterprise in Service Innovation from the 2020 Customer Service Excellence Awards (CSEA) of TCCDA

• 8 prizes of the Taiwan Corporate Sustainability Awards, including the Corporate Sustainability Report Award (Services), The Most Prestigious Sustainability Awards -Top Ten Domestic Corporates, and Outstanding Corporate Sustainability Professionals Awards: the Growth through Innovation Award, Information Security Award, Supply Chain Management Award, People Development Award, Social Inclusion Award, and

The first telecom operator in the world to pass "TCFD Conformity Check" by BSI



• Taiwan Ratings: rated twAAA / twA-1+ in domestic long-term/short-term Rating Sports Activist Awards of Sports Administration, Ministry of Education The Asset ESG Corporate Awards Platinum Award • "Brand of the Year" in the "2020-2021 World Branding Awards"