

# Editorial Policy

Welcome to Chunghwa Telecom’s 14th Corporate Social Responsibility (CSR) Report. This report is published in both Chinese and English on a dedicated CSR website. We hope to integrate the advantages of both paper-based and Internet-based reports to let our stakeholders gain a better understanding of our CSR-related efforts and performances in 2020.

<https://www.cht.com.tw/en/home/cht/sustainability/csr-report-download> 

## Reporting Period

This report discloses the Company’s CSR management policies, material issues, countermeasures, initiatives and results between January 1 and December 31, 2020. However, to ensure complete coverage, parts of the report include descriptions of initiatives and results from 2019 to 2021.

## References

| Issuing Organization                                 | Item  |
|--|---|
| The Global Reporting Initiative, GRI                 | GRI Standards: Core option  |
|  | G3.1 Telecommunications Sector Supplement                           |
| The International Integrated Reporting Council, IIRC | International <IR> Framework  |
| Sustainability Accounting Standards Board, SASB      | Telecommunication Services Sustainability Accounting Standard, SASB |

## How to Read the Report



## Assurance

Content and data of this report have been reviewed and assured by SGS Taiwan Ltd. based on the “Core” option of GRI Standards for compliance with the Core elements of GRI Standards and AA1000 AS (2018) Type 2 High Assurance Standards and requirements of the Integrated Reporting <IR> Framework and Telecommunication Services Sustainability Accounting Standard, SASB.

## Feedback

If you have any feedback to share, please do not hesitate to contact us through:

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**GRI** Topics of GRI Standards

**CHT** Chunghwa Telecom’s Indicator

Unless otherwise specified, all currency units used in this report’s financial data are by default New Taiwan Dollars (NT\$).