

✦ Editorial Policy

Welcome to Chunghwa Telecom's 13th Corporate Social Responsibility (CSR) Report. This report is published in both Chinese and English on a dedicated CSR website. We hope to integrate the advantages of both paper-based and Internet-based reports to let our stakeholders gain a better understanding of our CSR-related efforts and performances in 2019.

<https://www.cht.com.tw/en/home/cht/sustainability/csr-report-download> 🔍

Reporting Period

This report discloses the Company's CSR management policies, material issues, countermeasures, initiatives and results between January 1 and December 31, 2019. However, to ensure complete coverage, parts of the report include descriptions of initiatives and results from 2018 to 2020.

References

Issuing Organization	Item
The Global Reporting Initiative, GRI	GRI Standards: Core option
	G3.1 Telecommunications Sector Supplement
The International Integrated Reporting Council, IIRC	International <IR> Framework

How to Read the Report



Assurance

Content and data of this report have been reviewed and assured by SGS Taiwan Ltd. based on the "Core" option of GRI Standards for compliance with the Core elements of GRI Standards and AA1000 AS (2008) Type 2 High Assurance Standards and requirements of the Integrated Reporting <IR> Framework.

Feedback

If you have any feedback to share, please do not hesitate to contact us through: CSR Division, Public Affairs Department, Chunghwa Telecom,

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GRI Topics of GRI Standards

CHT Chunghwa Telecom's Indicator

Unless otherwise specified, all currency units used in this report's financial data are by default New Taiwan Dollars (NT\$).