

Editorial Policy

Welcome to Chunghwa Telecom's 12th Corporate Social Responsibility (CSR) Report. This report is published in both Chinese and English on a dedicated CSR website. We hope to integrate the advantages of both paper-based and Internet-based reports to let our stakeholders gain a better understanding of our CSR-related efforts and performances in 2018.

<https://www.cht.com.tw/en/home/cht/sustainability/csr-report-download> 

Reporting Period

This report discloses the Company's CSR management policies, material issues, countermeasures, initiatives and results between January 1 and December 31, 2018. However, to ensure complete coverage, parts of the report include descriptions of initiatives and results from 2017 to 2019.

References

Issuing Organization	Item
The Global Reporting Initiative (GRI)	GRI Standards: Core option
	G3.1 Telecommunications Sector Supplement
International Integrated Reporting Council (IIRC)	International <IR> Framework

How to Read the Report

					
STRATEGY	MANAGEMENT	ACTION	RESPONSE	TARGET	INDICATOR
Develop strategies and commitments	Management mindsets and mechanisms	Important projects and actions	Stakeholder requests and responses	Future outlook, targets and plans	The GRI and Chunghwa Telecom's own Indicators

Assurance

Content and data of this report have been reviewed and assured by SGS Taiwan Ltd. based on the "Core" option of GRI Standards for compliance with the Core elements of GRI Standards and AA1000 AS (2008) Type 2 High Assurance Standards and requirements of the Integrated Reporting <IR> Framework.

Feedback

If you have any feedback to share, please do not hesitate to contact us through:

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 Topic of GRI Standards

 Chunghwa Telecom's Indicator

Unless otherwise specified, all currency units used in this report's financial data are by default New Taiwan Dollars (NT\$).