

# CONTENT

Editorial Policy	01
Message from the Chairman	04
2017 CSR Milestones	10

## Corporate Overview 06



Corporate Governance	14
CSR Management	18

## Sustainability Risks and Opportunities 36



Emerging Risks	38
Emerging Opportunities	38
Climate Change Risks	40
Cybersecurity Risks	44

## Sustainability Value Strategy 20



CHT Sustainability Value Strategy	22
Creating Sustainability Value	24

## The Creation of Sustainable Value 46



The Digital Economy Motivator	48
The Creative Industry Pilot	50
The Happiness Value Protector	54
The Green Corporation Pioneer	82
The Social Value Guide	94

## Material Topics and Impact 26



2017 Material Topics and Impact	28
Stakeholders Engagement	32

## Public Policy Participation 106



CSR Performance Overview	111
Assurance Statement	112
GRI Standards Index	114