

Editorial Policy

Welcome to the Chunghwa Telecom Seventh Corporate Social Responsibility Report. This report is published in both Chinese and English on a dedicated CSR website. We hope to integrate the advantages of both paper-based and internet-based reports to let those who care about us gain a better understanding of our CSR-related efforts and performances in 2013.

Reporting Period

This report discloses the company's CSR management policies, key issues, countermeasures, initiatives and results between January 1 and December 31, 2013. However, to ensure complete coverage, parts of the Report include descriptions of initiatives and results outside the stated period.

Scope and Coverage

The report covers Chunghwa Telecom, and the Chunghwa Telecom Foundation. Combined, they are referred to as "Chunghwa Telecom." Data covered by the report includes financial (Chunghwa Telecom and its subsidiaries), environmental, and social performances. In addition, as G4 reporting guidelines were introduced this year, the organizational boundaries of this report that covers the material issues identified inside or outside the organizations and information of the affiliated subsidiaries is different from that of the previous years. In the days to come, we will continue to incorporate material information of the subsidiaries to unveil a more comprehensive impact and result of CSR that Chunghwa Telecom has on the value chain.

References

This Report is compiled following the G4 Guidelines of the Global Reporting Initiative (GRI), part of the report involves the indicators of specific topics for the telecommunication (hereinafter referred to as "Telecom") sector, in that the G4 telecom sector supplement is not yet available, the disclosure will be conducted in accordance with the G3.1 version.

Assurance

This Report has been sent to SGS Taiwan Ltd, Taipei Branch, for data confirmation and certification purposes. This Report is certified to be in compliance with GRI G4 Comprehensive Option and Accountability Assurance Standard of Sustainability AA1000 AS 2008 high level (Type 2).

Feedback

If you have any feedback to share regarding the "Chunghwa Telecom CSR Report," please do not hesitate to contact us through:

Chunghwa Telecom Co Ltd.
Tseng, Chih-Ming, Publish Affairs Department, CSR Division
Address: 21-3, Sec. 1, Hsinyi Road, Taipei, Taiwan 100
Telephone: +886-2-2344-4000
E-mail: chtcsr@cht.com.tw