

# Editorial Policy

Welcome to the Chunghwa Telecom fifth Corporate Social Responsibility Report. This report is published in both Chinese and English on a dedicated CSR website. We hope to integrate the advantages of both paper-based and internet-based reports to let those who care about us gain a better understanding of our CSR-related efforts and performances in 2011.



<http://www.cht.com.tw/CSR/>

## Reporting Period

This report discloses the company's CSR management policies, key issues, countermeasures, initiatives and results between January 1 and December 31, 2011. However, to ensure complete coverage, parts of the Report include descriptions of initiatives and results outside the stated period.

## Scope and Coverage

The report covers Chunghwa Telecom, and the Chunghwa Telecom Foundation. Combined, they are referred to as "Chunghwa Telecom." Data covered by the Report includes financial (Chunghwa Telecom and its subsidiaries), environmental, and social performances.

## References

This Report is compiled following the G3.1 Guidelines and the Telecommunications Sector Supplement of the Global Reporting Initiative (GRI).

## Assurance

This Report has been sent to SGS Taiwan Ltd, Taipei Branch, for data confirmation and certification purposes. This Report is certified to be in compliance with the GRI A+ Application Level and AA1000 AS 2008.

## Feedback

If you have any feedback to share regarding the "Chunghwa Telecom CSR Report 2011," please do not hesitate to contact us through:

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Chunghwa Telecom CSR Report 2007  
Published in May, 2008



Chunghwa Telecom CSR Report 2008  
Published in September, 2009



Chunghwa Telecom CSR Report 2009  
Published in August, 2010



Chunghwa Telecom CSR Report 2010  
Published in February, 2012



Chunghwa Telecom CSR Report 2011  
Published in August, 2012



Carrying the environment on our shoulders

The Chunghwa Telecom CSR Report is printed using environmental-friendly soy ink.