





# **3Q 2021 Operating Results**

Nov. 1, 2021

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#### STATEMENT REGARDING UNAUDITED FINANCIAL INFORMATION

The unaudited financial information under T-IFRSs in this presentation is preliminary and subject to adjustments and modifications. Adjustments and modifications to the financial statements may be identified during the course of the audit /review work, which could result in significant differences from this preliminary unaudited financial information.

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#### SPECIAL NOTE REGARDING NON-GAAP FINANCIAL MEASURES

A body of generally accepted accounting principles is commonly referred to as "GAAP". A non-GAAP financial measure is generally defined by the SEC as one that purports to measure historical or future financial performance, financial position or cash flows but excludes or includes amounts that would not be so adjusted in the most comparable U.S. GAAP measure. We disclose in this report certain non-GAAP financial measures, including EBITDA. EBITDA for any period is defined as consolidated net income (loss) excluding (i) depreciation and amortization, (ii) total net comprehensive financing cost (which is comprised of net interest expense, exchange gain or loss, monetary position gain or loss and other financing costs and derivative transactions), (iii) other expenses, net, (iv) income tax, (v) cumulative effect of change in accounting principle, net of tax and (vi) (income) loss from discontinued operations.

In managing our business we rely on EBITDA as a means of assessing our operating performance. We believe that EBITDA can be useful to facilitate comparisons of operating performance between periods and with other companies because it excludes the effect of (i) depreciation and amortization, which represents a non-cash charge to earnings, (ii) certain financing costs, which are significantly affected by external factors, including interest rates, foreign currency exchange rates and inflation rates, which have little or no bearing on our operating performance, (iii) income tax and tax on assets and statutory employee profit sharing, which is similar to a tax on income and (iv) other expenses or income not related to the operation of the business.

EBITDA is not a measure of financial performance under U.S. GAAP or T-IFRSs. EBITDA should not be considered as an alternate measure of net income or income from operations, as determined on a consolidated basis using amounts derived from statements of operations prepared in accordance with U.S. GAAP or T-IFRSs, as an indicator of operating performance or as cash flows from operating activity or as a measure of liquidity. EBITDA has material limitations that impair its value as a measure of a company's overall profitability since it does not address certain ongoing costs of our business that could significantly affect profitability such as financial expenses and income taxes, depreciation, pension plan reserves or capital expenditures and associated charges. These non-GAAP measures are not in accordance with or an alternative for GAAP financial data, the non-GAAP results should be reviewed together with the GAAP results and are not intended to serve as a substitute for results under GAAP, and may be different from non-GAAP measures used by other companies.

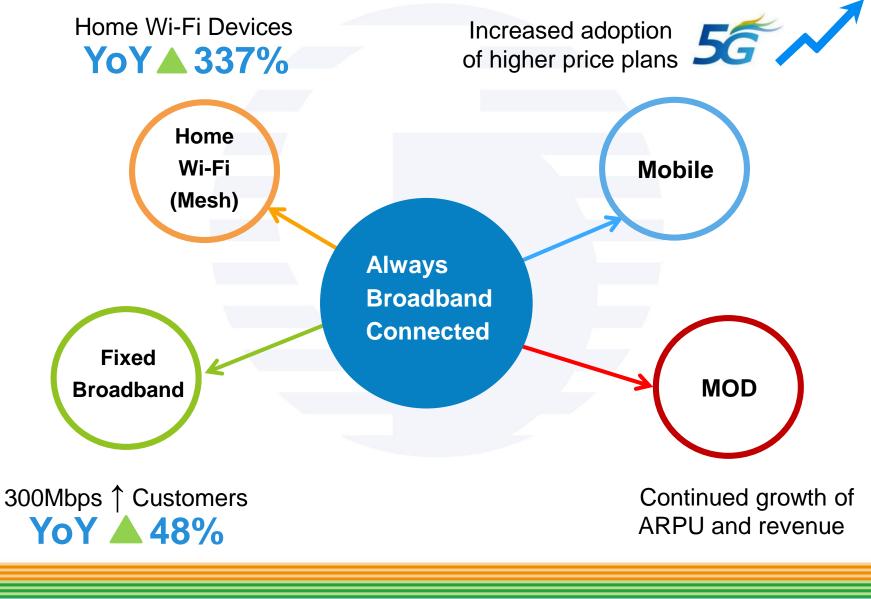


# **Business Overview**



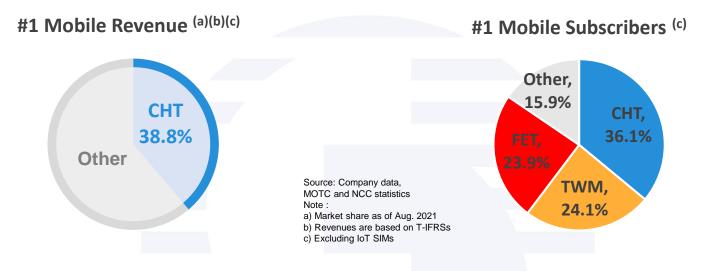


## **Business Overview**

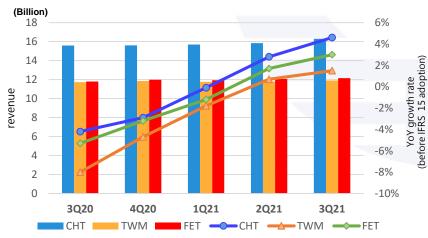




# **#1** Mobile Services Provider

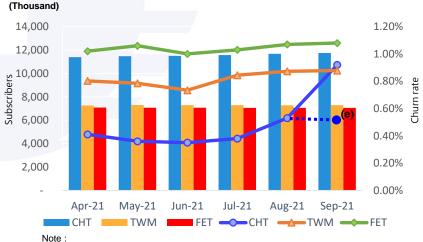


#### Better Performance in Mobile Service Revenue



Note : For TWM and FET, mobile service revenue is derived from mobile ARPU under Residual Value Method times the average subscriber number.

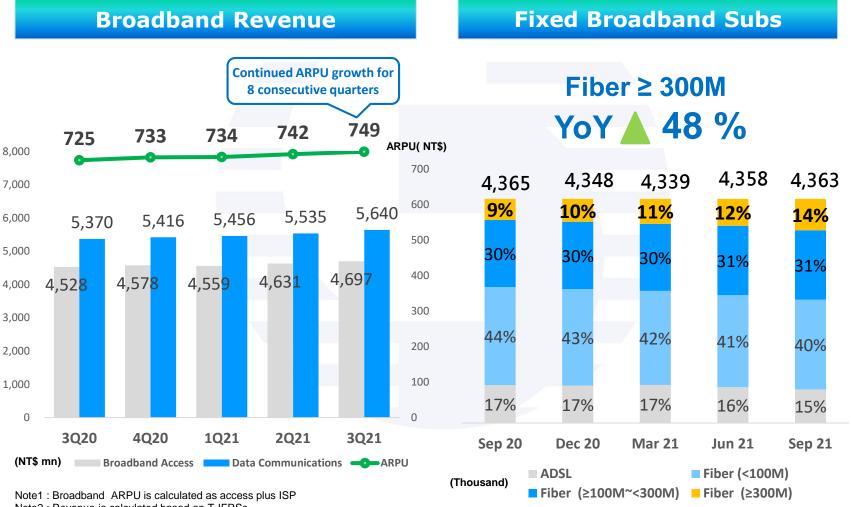
Highest Subs & Lowest Churn<sup>(d)</sup>



d)Churn rate for postpaid subscribers e)Excluding the one-time round-trip adjustment of IoT SIMs



# **Fixed Broadband Service**



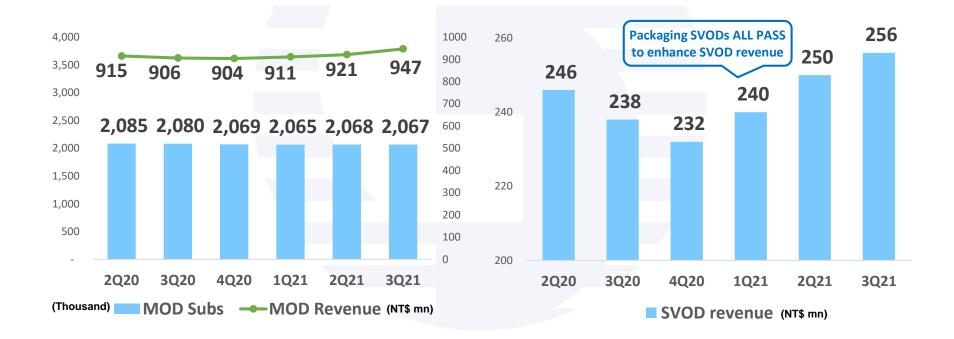
Note2 : Revenue is calculated based on T-IFRSs



# **MOD/ IPTV Service**

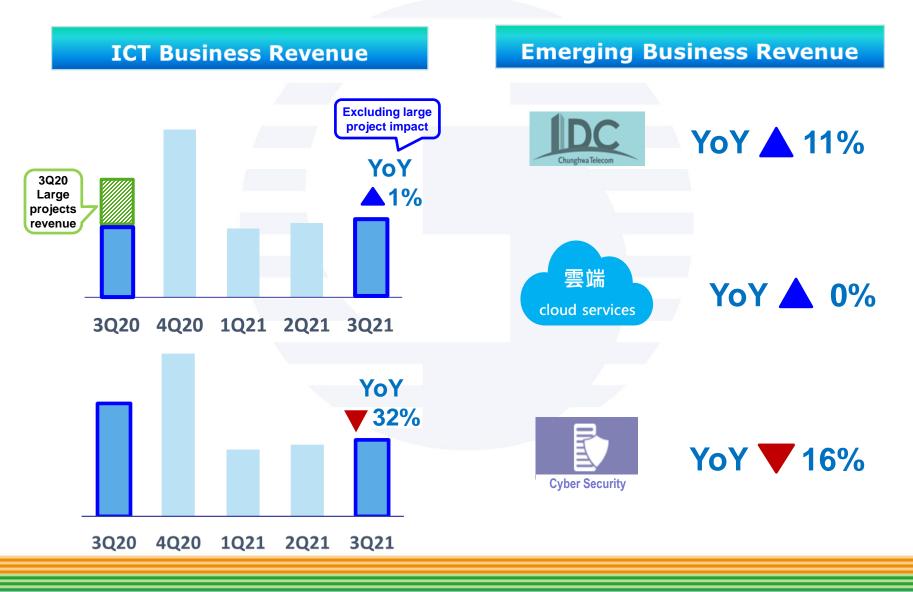
### MOD Revenue and Subs

### **SVOD** Revenue





# **ICT Business**



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# **Financials Overview**

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# Financials: Income Statement Highlights

	Consolidated					
(NT\$bn)	Q3 2021	Q3 2020	Growth %	9M 2021	9M 2020	Growth %
Revenues	50.89	52.17	(2.5)	150.59	148.13	1.7
Operating Costs and Expenses	39.45	41.73	(5.5)	116.76	116.54	0.2
Income from Operations	11.44	10.72	6.7	33.83	31.86	6.2
Net Income <sup>2</sup>	9.40	8.34	12.8	27.15	25.19	7.8
EPS	1.21	1.07	12.8	3.50	3.25	7.8
EBITDA	21.06	20.09	4.8	62.48	58.81	6.2
EBITDA Margin (%)	41.40	38.51		41.49	39.70	

Note:

- 1. Financials are prepared in accordance with T-IFRSs. Figures for 2021 are unaudited.
- Net income attributable to owners of the parent. 2.
- EBITDA = operating income + Depreciation & Amortization. The calculation of growth rates is based on NT\$mn. 3.
- 4.



# Financials: Business Segment Revenues

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(NT\$bn)	Q3 2021	Q3 2020	Growth %	9M 2021	9M 2020	Growth %				
Domestic Fixed	15.66	18.85	(16.9)	46.66	49.23	(5.2)				
Local	6.05	6.16	(1.7)	17.90	18.42	(2.8)				
DLD	0.51	0.51	0.2	1.46	1.53	(4.4)				
Broadband Access	4.70	4.53	3.7	13.89	13.56	2.4				
MOD	0.95	0.91	4.8	2.78	2.73	1.7				
ICT and Other Services	2.33	5.70	(59.0)	7.35	9.83	(25.2)				
Mobile	22.84	21.63	5.6	68.05	65.27	4.3				
Mobile Service Revenue	14.74	14.22	3.7	43.23	42.52	1.7				
Sales of Mobile Handsets and Wearable Devices	7.76	6.97	11.2	23.89	21.81	9.5				
ICT and Other Services	0.34	0.44	(21.4)	0.93	0.94	(1.5)				
Internet	8.28	7.46	11.0	23.70	22.40	5.8				
Data Communications	5.64	5.37	5.0	16.63	16.03	3.7				
Application VAS	2.08	1.65	26.2	5.51	4.79	15.1				
Services Provided to the government	0.55	0.44	26.8	1.56	1.58	(1.6)				
International Fixed	2.11	2.14	(1.5)	6.45	6.56	(1.6)				
ILD	0.54	0.57	(4.9)	1.65	1.92	(14.3)				
Leased line	0.53	0.60	(12.7)	1.64	1.63	0.8				
ICT and Other Services	0.20	0.18	14.9	0.68	0.65	4.8				
Others	2.00	2.09	(4.4)	5.73	4.67	22.8				
Total	50.89	52.17	(2.5)	150.59	148.13	1.7				

Note:

1. Financials are prepared in accordance with T-IFRSs. Figures for 2021 are unaudited.

2. The calculation of growth rates is based on NT\$ mn.

3. Businesses shown under each segment are highlighted; therefore, sum of the highlighted revenues is not equal to the total.



# Financials: Costs & Expenses

	Consolidated					
(NT\$bn)	Q3 2021	Q3 2020	Growth %	9M 2021	9M 2020	Growth %
Operating Costs	32.05	34.50	(7.1)	95.00	94.70	0.3
<b>Operating Expenses</b>	7.40	7.23	2.3	21.76	21.84	(0.4)
Marketing	5.24	5.10	2.7	15.25	15.45	(1.3)
General and Administrative	1.22	1.15	6.1	3.80	3.51	8.3
R&D Expense	0.94	0.98	(4.4)	2.71	2.88	(6.0)
Total	39.45	41.73	(5.5)	116.76	116.54	0.2

Note:

1. Financials are prepared in accordance with T-IFRSs. Figures for 2021 are unaudited.

2. The calculation of growth rates is based on NT\$ mn.



# Financials: Cash Flow

	Consolidated						
(NT\$bn)	Q3 2021	Q3 2020	Growth %	9M 2021	9M 2020	Growth %	
Net Cash Flow from Operating Activities	21.29	20.44	4.2	48.99	46.91	4.4	
СарЕх	8.03	4.73	69.9	23.03	14.03	64.2	
Free Cash Flow	13.26	15.71	(15.6)	25.96	32.88	(21.1)	
Cash and Cash Equivalents at the end of period	23.59	17.70	33.2	23.59	17.70	33.2	

Note:

1. Financials are prepared in accordance with T-IFRSs. Figures for 2021 are unaudited.

2. The calculation of growth rates is based on NT\$ mn.

3. Free cash flow is calculated by subtracting CapEx from Net Cash Flows from Operating Activities.



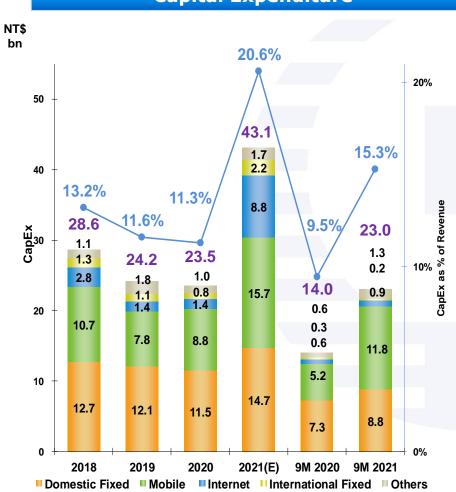
# **Operating Results vs. Forecast**

	Consolidated							
(NT\$bn)	Q3 2021 (A)	Q3 2021 (E)	Achieving %	9M 2021 (A)	9M 2021 (E)	Achieving %		
Revenues	50.89	50.40~50.49	100.8~101.0	150.59	150.19~150.39	100.1~100.3		
Operating Costs and Expenses	39.44	39.97~40.03	98.5~98.7	116.76	119.48~119.61	97.6~97.7		
Income from Operations	11.44	10.37~10.52	108.7~110.3	33.83	30.52~30.85	109.6~110.8		
Net Income <sup>2</sup>	9.40	8.21~8.70	108.0~114.5	27.15	23.93~24.68	110.0~113.5		
EPS	1.21	1.06~1.12	108.0~114.5	3.50	3.09~3.18	110.0~113.5		
EBITDA	21.06	19.88~20.00	105.3~105.9	62.48	59.17~59.47	105.1~105.6		
EBITDA Margin (%)	41.40	39.43~39.63		41.49	39.39~39.54			

Note:

- 1. Financials are prepared in accordance with T-IFRSs. Figures for 2021 are unaudited.
- Net income attributable to owners of the parent.
  EBITDA = operating income + Depreciation & Amortization.

## Effective and Efficient Capital Expenditure



#### **Capital Expenditure**

- Budgeted CapEx for 2021: NT\$43.1
  bn
- Continue to focus on core businesses for future investments
  - 5G
  - FTTx
  - IDC/ Cloud
  - Submarine cable

Note: Actual capital expenditure are cash-based.

Awarded by Frost & Sullivan with Best Practice Awards in multiple categories, including Taiwan Telecommunication Services Company of The Year, Taiwan Mobile Data Services Company of the Year and Taiwan Data Center Services Company of the Year

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- ✓ Top prize in Outstanding Enterprise Category- 3C ICT Services
- ✓ Best Product Category MOD services

Seceived three gold awards, one silver award and one bronze award in The Sustainability Action Awards of the 2021 Taiwan Corporate Sustainability Award.

- ✓ Gold awards in Agriculture IoT, carbon management in supply chain sustainability and net-zero carbon dioxide emissions.
- ✓ Silver award in ICT Application on Epidemic Prevention
- ✓ Bronze award in technology talents cultivation





Q&A

