Chunghwa Telecom

INVESTOR FACTSHEET

Chunghwa Telecom is **the largest integrated telecom service provider in Taiwan**. The goal of the company is to be a value-creating and trustworthy company in providing Information, Communication and Technology, or ICT, services.

Mr. Chi-Mau Shieh, Chairman and CEO of Chunghwa Telecom, said, "We achieved solid results in the third quarter of 2020 as a result of our successful business strategy and the hard work of our employees throughout the company."

"We are pleased to announce we maintained our leading market position in the mobile business. With the launch of the iPhone 12 in October, we are optimistic to exceed our annual target for 5G service adoption by the year end. To prepare for the expected high demand, we managed to finish construction of more than 3,000 base stations by the end of the quarter. As we continued to migrate subscribers to higher-speed service, we also experienced an uplift in the ARPU of broadband business. MOD maintained its outstanding market position, and we will continue to enrich the content to attract more subscribers. Our ICT project experienced robust growth with an 84.9% revenue increase year over year, and with the ongoing trend in work and study from home, we continued to see strong demand of IDC services, which has driven us to work on our next business expansion."

"Backed by our clear, strategic focus, strict cost saving measures and strong balance sheet, we remain confident in our ability to achieve healthy and sustainable long-term growth while delivering sustainable value to our shareholders." Mr. Shieh concluded.

Taiwan's Telecom Leader / Strong Market Positions (a)

Q3 2020 Consolidated Revenue: NT\$52.17 bn

Domestic Fixed

- #1 Local
 - 92.2% share by subs (9.98 mn subs)
 - 82.8% share by minutes
- #1 DLD

a)

- 81.6% share by minutes
- #1 Broadband access
 - 66.6% share by subs ^{(b)(c)} (4.37 mn subs)
- Mobile
 - #1 Mobile revenue
 38.4% market share ^(d)
 - #1 Mobile subscribers
 - 37.2% market share (11.24 mn subs)

Mr. Chi-Mau Sheih

Chairman and CEO

- Internet
 - #1 ISP
- 63.3% share by subs (3.97 mn subs)
 International Fixed
 - #1 ILD
 - 53.0% share by minutes

MARKET FACT

| Market Cap | US\$29.0 Billion | | | |
|--------------------|------------------|--|--|--|
| NYSE | СНТ | | | |
| Share Price | US\$37.64 | | | |
| 52 Week Low/High | US\$34.46/39.465 | | | |
| TSE | 2412 | | | |
| Share Price | NT\$108.5 | | | |
| 52 Week Low/High | NT\$103.0/117.0 | | | |
| Shares Outstanding | 7,757 Million | | | |

as of Oct. 26, 2020 Source: Bloomberg

DIFFERENTIATING FACTORS

- Leading Position in Customer Access
- Extensive Product Portfolio with High Quality Services
- Branding & Scale Advantages
- Advanced Network & Technology Capabilities
- Financial Strengths

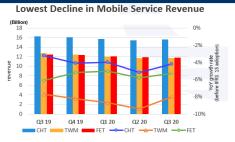
b) CHT access circuits were not includedc) Excluding PWLAN subscriber numbers

Source: Company data, MOTC, and NCC statistics

d) Revenues are based on T-IFRSs

Market share as of Aug 2020

Leading Position in Mobile Market

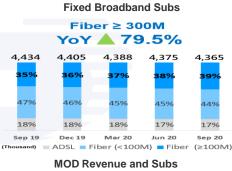


Note : For TWM and FET, mobile service revenue is derived from mobile ARPU under Residual Value Method times the average subscriber number.

Highest Subs & Lowest Churn



#1 Broadband Provider





YoY 🔺 13.5%





Q3 2020

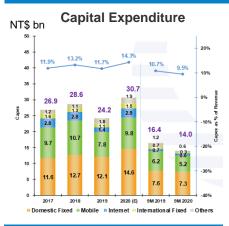
Chunghwa Telecom

| Solid Financial Performance | | | | | | | | |
|-----------------------------|---------|---------|-----|---------|--------|-------|--|--|
| Consolidated | | | | | | | | |
| (NT\$bn) | Q3 2020 | Q3 2019 | | H2 2020 | | | | |
| Revenues | 52.17 | 50.85 | 2.6 | 148.13 | 152.29 | (2.7) | | |
| Income from Operations | 10.72 | 10.01 | 7.1 | 31.86 | 30.72 | 3.7 | | |
| Net Income | 8.35 | 8.09 | 3.2 | 25.21 | 25.02 | 0.8 | | |
| EPS | 1.08 | 1.04 | 3.2 | 3.25 | 3.22 | 0.8 | | |
| EBITDA | 20.09 | 18.81 | 6.8 | 58.81 | 57.08 | 3.0 | | |
| EBITDA Margin (%) | 38.51 | 36.99 | - | 39.70 | 37.48 | - | | |
| | | | | | | | | |

Note: Financials are prepared in accordance with T-IFRSs. Figures for 2020 are unaudited. / Net income attributable to owners of the parent. / EBITDA = operating income + Depreciation & Amortization. / The calculation of growth rates is based on NT\$mn.



Effective and Efficient Capital Expenditure



Commitment to Corporate Social Responsibility



- Budgeted capex for 2020: NT\$30.7 bn
- Continue to focus on core businesses for future investments
 - FTTx
 - 4G
 - 5G
 - IDC/ Cloud
 - Service Platforms

Awards

- Most Outstanding Company in Taiwan Telecommunication Services Sector of the year 2020 – by Aisamoney
- 2020 CSR Supply Chain Management Excellence Award by SGS
- Excellence in Corporate Social Responsibility Award 2020 -- by CommonWealth Magazine.
- Winner of 2020 Smart City Innovation Application Award for services of Smart Agriculture.
- Trusted Brands Platinum Award– by the Reader's Digest for the successive 16 years
- Best Mobile Innovation for Building Trust in the Digital Age in GSMA Global Mobile Awards 2020









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